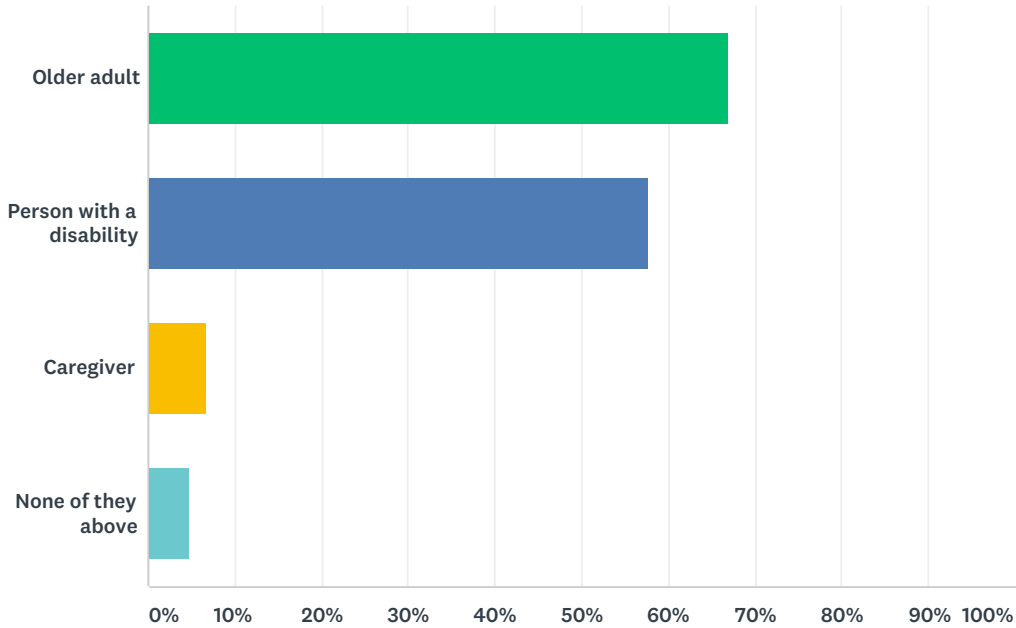


Q1 Are you an older adult, a person with a disability or a caregiver to someone who is an older adults or person with disabilities? (check all that apply)

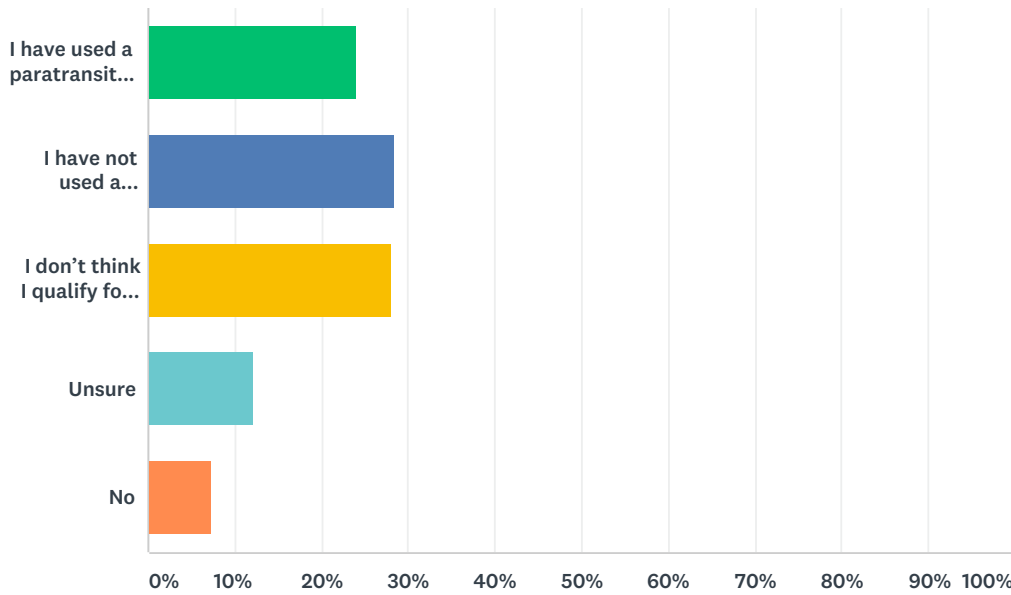
Answered: 267 Skipped: 3



| ANSWER CHOICES | RESPONSES | |
|--------------------------|-----------|-----|
| Older adult | 67.04% | 179 |
| Person with a disability | 57.68% | 154 |
| Caregiver | 6.74% | 18 |
| None of them above | 4.87% | 13 |
| Total Respondents: 267 | | |

Q2 Paratransit is for persons who are unable to use the fixed route bus system due to a disability. These services are provided within three-quarters of a mile on either side of the fixed route bus service, during the operating hours of the fixed route. Do you feel you would qualify for this service?

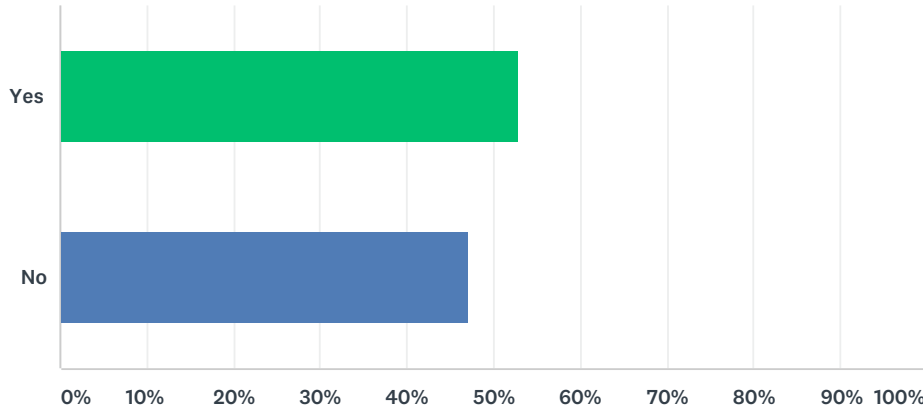
Answered: 263 Skipped: 7



| ANSWER CHOICES | RESPONSES | |
|--|-----------|------------|
| I have used a paratransit service before and would qualify | 23.95% | 63 |
| I have not used a paratransit service but might qualify | 28.52% | 75 |
| I don't think I qualify for paratransit | 28.14% | 74 |
| Unsure | 12.17% | 32 |
| No | 7.22% | 19 |
| TOTAL | | 263 |

Q3 Have you used the deviated bus service that GMT currently operates?

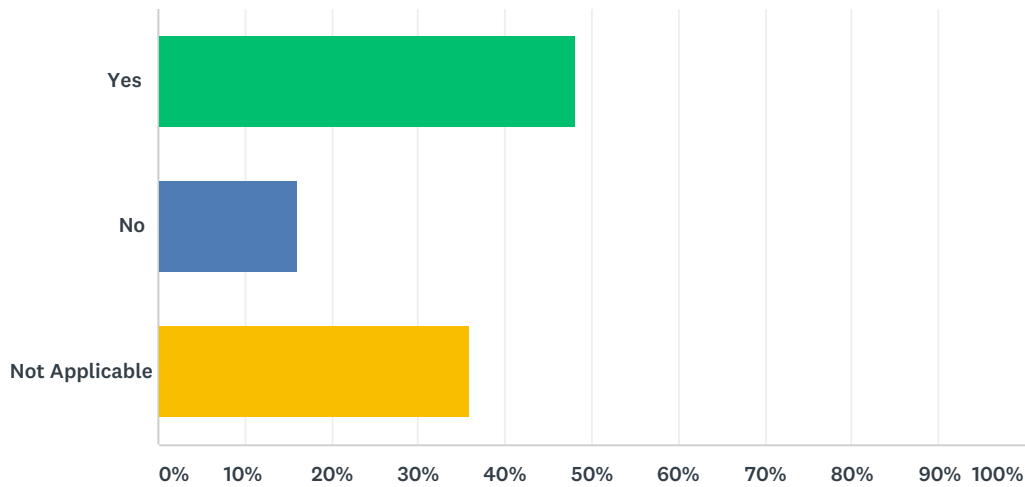
Answered: 264 Skipped: 6



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 53.03% | 140 |
| No | 46.97% | 124 |
| TOTAL | | 264 |

Q4 Have you been able to reach all of your desired destinations using the deviated service?

Answered: 256 Skipped: 14



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|------------|
| Yes | 48.05% | 123 |
| No | 16.02% | 41 |
| Not Applicable | 35.94% | 92 |
| TOTAL | | 256 |

| # | IF NO PLEASE EXPLAIN YOUR ANSWER. | DATE |
|----|---|--------------------|
| 1 | Extremely Dangerous For A Person Like Myself, Especially At Night & In Bitterly Cold Conditions | 12/14/2018 9:27 PM |
| 2 | service to CVMC Cardiac rehab not available at times. | 12/12/2018 3:20 PM |
| 3 | don't care | 12/11/2018 9:27 AM |
| 4 | i need to go to White River and can not often get to the route | 12/11/2018 9:17 AM |
| 5 | have to walk a little and have to have back surgery | 12/11/2018 9:08 AM |
| 6 | The service is sometime unreliable and they will not travel the back roads to our house. | 12/9/2018 3:56 PM |
| 7 | YES - WITH THE SERVICE WHERE VOLUNTEERS PICK YOU UP FOR A SCHEDULED APPOINTMENT | 12/6/2018 12:49 PM |
| 8 | HAVE NOT TRIED | 12/6/2018 12:46 PM |
| 9 | All except Morrisville VT | 12/5/2018 9:16 AM |
| 10 | I drive only when I have to, If I don't drive I use the bus. | 12/4/2018 2:36 PM |
| 11 | Live in Barre Town - away from Bus routes | 12/4/2018 2:27 PM |
| 12 | Bus does not run Too much trouble to try. | 12/3/2018 3:48 PM |
| 13 | Didn't stop to pick me up for appointment | 12/3/2018 3:32 PM |
| 14 | The deviations don't operate that far, deviation spaces limited, deviation times either limited or not at times good for me, no deviations everyday or at night or weekends | 12/3/2018 3:23 PM |
| 15 | Cannot be brought home on direct route | 12/3/2018 3:12 PM |

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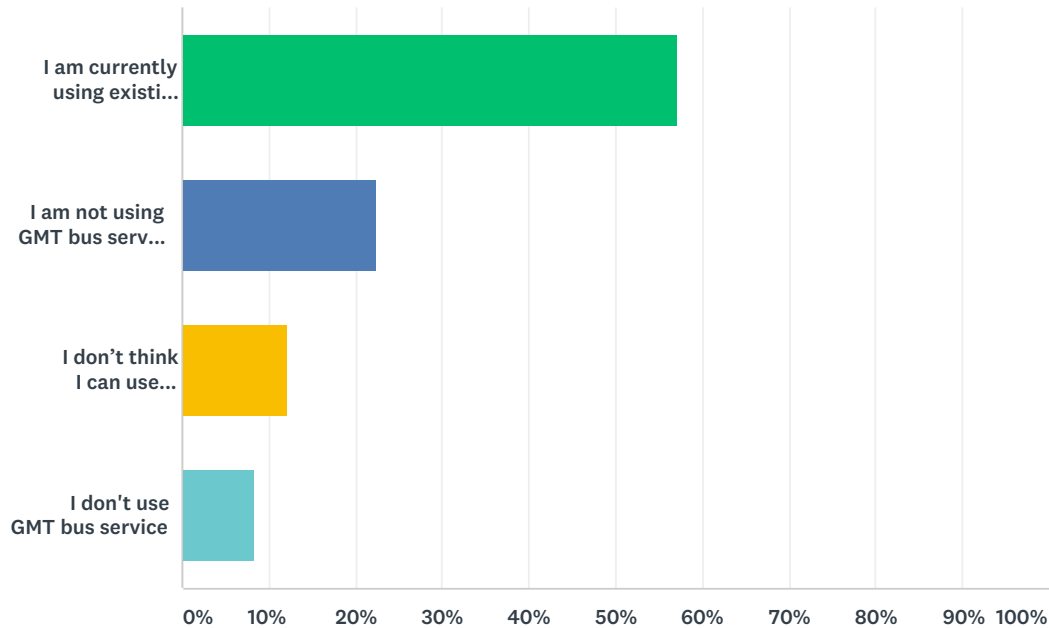
| | | |
|----|--|---------------------|
| 16 | No need. Have my own car | 12/3/2018 3:10 PM |
| 17 | I cancelled my pick up because I did not want the homeless population riding the bus to know where I live. Financially struggling drug addicts are not to be trusted. Medical Bus should restrict non-medical travel. Vulnerable elders need protection. | 12/3/2018 3:05 PM |
| 18 | Can't stand for long periods of time | 12/3/2018 2:56 PM |
| 19 | Need to use paratransit to get to final destination | 12/3/2018 2:55 PM |
| 20 | severe time constraints. deaf/blind and need door to door for safety | 12/3/2018 2:52 PM |
| 21 | Not all but a lot if I used it | 12/3/2018 2:52 PM |
| 22 | Still rely on my personal auto most of the time. | 12/3/2018 2:36 PM |
| 23 | Have not used. | 12/3/2018 2:20 PM |
| 24 | Multiple transfers with waiting inbetween | 12/3/2018 2:04 PM |
| 25 | Wasn't on bus route; too far off route. | 12/3/2018 2:03 PM |
| 26 | but not on time | 12/3/2018 1:56 PM |
| 27 | Not disabled | 12/3/2018 1:55 PM |
| 28 | Refused to transport me or the hospital when I needed that | 12/3/2018 1:43 PM |
| 29 | I cannot use ANy bus, I cannot walk upright -am always dizzy | 12/3/2018 1:16 PM |
| 30 | to & from Dartmouth Hospital | 12/3/2018 12:38 PM |
| 31 | If you mean rides to the Plainfield health center and CVMC and berlin | 12/3/2018 12:13 PM |
| 32 | Unable to stop or go off route. | 12/3/2018 12:13 PM |
| 33 | i JUST CLICKED NO FOR DEVIATED SERVICES PRIOR TO THIS QUESTION | 11/30/2018 11:55 AM |
| 34 | my doctor is Dr Robinson and he is in South Barre | 11/23/2018 11:45 AM |
| 35 | <p>Even though I answered yes I want to explain my answer because losing the on board deviation I now have on the Montpelier Circulator to Grandview Terrace would impact my health. I was an early supporter of the Circulator. I'm a life-long non-driver and have lived in five other states. I walk to town an average of three times a week. For years I walked back up the hill to Spring Hollow Lane with a backpack full of groceries. When I would ask about a deviation there was always confusion and contrary opinions about whether I lived within the deviation limit. Then a GMTA driver took the initiative, measured it according to GMTA rules and found it is within the limit. He advocated on my behalf and it became an official onboard request! Now 2 or 3 times a week I use the deviation to request a return home after walking to town. I have no way to express what the deviation means to me. If I express it as I would like, it may sound contrived, but I will say unequivocally having the deviation has quite literally helped me maintain my health. I am 77. I am capable, strong, and my good health is in part due to walking as much as I do carrying heavy loads of groceries and books. But, there is a point at which a workout becomes injurious and the deviation has quite literally been the answer to prayer. I wish more residents would lose their aversion to public transportation. I have seen more use in the last few years, particularly to 250 Main. That is a location I can also use during summer when the circulator is full with nursery school children and I have to stand. I can ask for that deviation rather than to Grandview Terrace and it is frequently granted. Almost all drivers are now familiar with the 250 Main deviation as well as Grandview Terrace. I've read many comments from the preschools about riding the circulator but it does present problems for regular passengers. Not once have I boarded when the adults have tried to save the designated handicapped/elderly/pregnant seating. Often they can't because there are so many children but even when they can they will not. I want everyone to be able to ride the Circulator, and I think with instruction to the schools from GMT management it could be better for all. Explain that the designated seating should be saved if at all possible. I know the pre-schools help support the bus, but so do the rest of us. The one issue that makes the Circulator inconvenient is having no 9:50 from Shaw's. As to reaching all my destinations, I would so much like to get to Stowe on a regular bus from Montpelier. I am familiar with Stagecoach, and I'm wondering if there is a potential ridership from Montpelier to Stowe say twice a month for a "special"? I am hopeful we can accommodate more passengers, encourage ridership among people who do not now think about the bus, and make the Circulator route make more financial sense. I hope I can keep the deviation to Grandview Terrace on The Circulator that I now have!</p> | 11/19/2018 5:04 PM |

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| | | |
|----|--|---------------------|
| 36 | For my mom - she needs transportation to a regular volunteer activity in Northfield - the bus schedule is not workable for her | 11/18/2018 8:34 PM |
| 37 | Can't walk on slippery sidewalks and the bus won't pick me up anymore | 11/14/2018 10:09 AM |
| 38 | I am unclear on how to use the deviated service. | 11/13/2018 2:25 PM |
| 39 | I did not reach them in time for the appointment even though I was picked up almost an hour before hand. | 11/10/2018 4:41 PM |
| 40 | I used it once but was so inconvenient it made no sense to continue or plan to use again. It ment 3hrs on a bus to go 2 miles | 11/10/2018 2:41 PM |
| 41 | I've used it 2x with 1/2 success. Either getting there, or time wise. I think I could do better if I used it more | 11/9/2018 12:33 PM |
| 42 | live in Worcester - service not available | 11/9/2018 9:18 AM |
| 43 | outer areas of Montpelier or along the barre Montpellier road not available | 11/9/2018 12:45 AM |
| 44 | so far I haven't needed it | 11/8/2018 7:52 PM |
| 45 | although I HAVE had problems with the City MidDay route deviations on occasion when the driver was not a nice person | 11/8/2018 1:29 PM |
| 46 | I drive mostly | 11/8/2018 7:13 AM |

Q5 Are you able to use the existing GMT bus service?

Answered: 263 Skipped: 7



| ANSWER CHOICES | RESPONSES |
|--|------------|
| I am currently using existing GMT bus service | 57.03% 150 |
| I am not using GMT bus service but might be interested | 22.43% 59 |
| I don't think I can use existing GMT bus service | 12.17% 32 |
| I don't use GMT bus service | 8.37% 22 |
| TOTAL | 263 |

| # | PLEASE EXPLAIN YOUR ANSWER | DATE |
|----|---|--------------------|
| 1 | I Have Used The Existing Fixed Route Bus Service. However, It Is A Real Major Issue NOT To Access Certain Points Due To Very Serious Safety Concerns. | 12/14/2018 9:27 PM |
| 2 | cannot get to bus stops independently related to age and visual impairments | 12/12/2018 3:20 PM |
| 3 | I cannot walk more than 1/4 block | 12/12/2018 3:17 PM |
| 4 | drive myself when needed | 12/12/2018 3:14 PM |
| 5 | I can't drive (wheelchair) so I can't drive to a bus stop | 12/11/2018 9:32 AM |
| 6 | I have a bus pass | 12/11/2018 9:29 AM |
| 7 | Got my license back! | 12/11/2018 9:19 AM |
| 8 | Have difficulty reaching the route | 12/11/2018 9:17 AM |
| 9 | was using it with project independence but is no longer attending | 12/11/2018 9:13 AM |
| 10 | not available in Waitsfield | 12/11/2018 9:06 AM |
| 11 | We are caregivers for individuals with special needs - the GMTA bus will not travel the back road to our house so we have meet twice a day, three times a week in E. Calais to catch the bus. | 12/9/2018 3:56 PM |
| 12 | I HAVE USED GMT SERVICE AFTER A HEART ATTACK. I MIGHT HAVE TO USE IT AGAIN AT SOME POINT | 12/6/2018 12:49 PM |

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| | | |
|----|---|--------------------|
| 13 | I get by just fine on the regular bus system | 12/5/2018 9:09 AM |
| 14 | Not available in my town | 12/4/2018 4:51 PM |
| 15 | I can't walk distances | 12/4/2018 4:49 PM |
| 16 | I am in Barre Town - too far away | 12/4/2018 2:17 PM |
| 17 | Use buses on regular routes for going grocery shopping, going to bank & other shopping. Also, bus service to Hannafords on Tues. & trips to Plainfield Health Center on Plainfield Shuttle. | 12/4/2018 10:31 AM |
| 18 | I have little need for it other than the occasional LINK bus to Burlington | 12/3/2018 4:31 PM |
| 19 | Sometimes I have appointments or medical needs within the daily (m-f) schedule; | 12/3/2018 4:09 PM |
| 20 | I have partial blindness due to glaucoma. My depth perception is bad and I might stumble going up and down steps to the bus. | 12/3/2018 4:00 PM |
| 21 | I don't go anywhere, but use GMT for medical appointments | 12/3/2018 3:54 PM |
| 22 | It is difficult to use, but I need public transit so make the most of it. | 12/3/2018 3:48 PM |
| 23 | I can use regular buses if they can come to my house. | 12/3/2018 3:23 PM |
| 24 | For trips to the hospital, occasionally for light shopping | 12/3/2018 3:11 PM |
| 25 | Difficult getting in and out without assistance | 12/3/2018 2:55 PM |
| 26 | if someone can bring me to bus and if someone meets me at destination and if time works | 12/3/2018 2:52 PM |
| 27 | for Twin Valley Senior Center | 12/3/2018 2:49 PM |
| 28 | GMT is a great service. For those who live outside of Montpelier or Barre | 12/3/2018 2:44 PM |
| 29 | I'm not on existing bus route | 12/3/2018 2:41 PM |
| 30 | Because I have a problem getting service from GMT because they don't think I'm disabled | 12/3/2018 2:40 PM |
| 31 | My car is dying and will need almost daily transport in future particularly in the winter. | 12/3/2018 2:36 PM |
| 32 | Do not. Live in an area where bus service is accessible | 12/3/2018 2:36 PM |
| 33 | Scheduling doesn't work | 12/3/2018 2:34 PM |
| 34 | I use it when I need too | 12/3/2018 2:28 PM |
| 35 | We live just over the East Montpelier/Montpelier line on Morth St. Bus service is not currently available. | 12/3/2018 2:24 PM |
| 36 | I can drive now, but that will change in next 10-15 years - would like to support/understand additional services as I go. | 12/3/2018 2:20 PM |
| 37 | Muscular Dystrophy | 12/3/2018 2:20 PM |
| 38 | I live off Trow Hill in Barre & would use bus service if there was a bus stop at Trow Hill Grocery Store. | 12/3/2018 2:15 PM |
| 39 | I have adjusted my "travel" to stay within the GMT area. I am unable to walk much. | 12/3/2018 2:10 PM |
| 40 | but don't live on the route | 12/3/2018 1:56 PM |
| 41 | Use for Wednesday senior citizen lunch in Waterbury | 12/3/2018 1:55 PM |
| 42 | rarely | 12/3/2018 1:52 PM |
| 43 | John recently entered rehab in Barre | 12/3/2018 1:50 PM |
| 44 | Disabilities - can't walk any distances to bus stops | 12/3/2018 1:43 PM |
| 45 | Not interested in walking to ride an inefficient bus | 12/3/2018 1:39 PM |
| 46 | My husband has to go to medical appointments via bus or van with wheelchair lift | 12/3/2018 1:28 PM |
| 47 | I live too far away | 12/3/2018 1:28 PM |
| 48 | Can't get to pickup points | 12/3/2018 1:23 PM |

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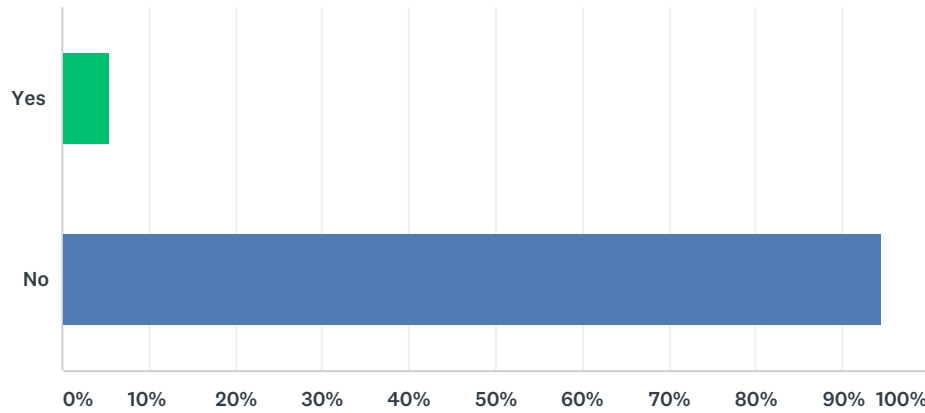
| | | |
|----|--|---------------------|
| 49 | Does not run close enough to my home | 12/3/2018 1:21 PM |
| 50 | See above | 12/3/2018 1:16 PM |
| 51 | I find it hard to get up the steps | 12/3/2018 1:06 PM |
| 52 | I have been using but now I am a caregiver so use at another time | 12/3/2018 1:04 PM |
| 53 | I am currently still driving but there will come a time when I have to give up my car. | 12/3/2018 1:03 PM |
| 54 | I am in a wheelchair | 12/3/2018 1:01 PM |
| 55 | Most of my trips are to hospital in Burlington. | 12/3/2018 12:58 PM |
| 56 | I use the Plainfield Health when all my doctors are there | 12/3/2018 12:57 PM |
| 57 | GMT bus transports me to project independence barre | 12/3/2018 12:43 PM |
| 58 | Using this service but sometimes it can be a hassle depending on where/when I want to go somewhere | 12/3/2018 12:42 PM |
| 59 | my house is too far from regular bus stops | 12/3/2018 12:38 PM |
| 60 | I don't think there is any service on lower state street | 12/3/2018 12:37 PM |
| 61 | I use the Gmt bus service very rarely- an estimate of 3 or 4 times per year | 12/3/2018 12:31 PM |
| 62 | I used it once but haven't used it since | 12/3/2018 12:28 PM |
| 63 | I don't have a car so I depend on transportation | 12/3/2018 12:27 PM |
| 64 | I live rurally, but am frequently in Montpelier. Need connector service to Calais, and between Calais & E. Mtplr. Park & Ride. | 12/3/2018 12:23 PM |
| 65 | disabilities | 12/3/2018 12:21 PM |
| 66 | I am a person with a disability | 12/3/2018 12:08 PM |
| 67 | I am blid & need the service, butlive in Plainfield. | 12/3/2018 12:05 PM |
| 68 | I Live in Graniteville and there is no Route in my area | 12/3/2018 12:03 PM |
| 69 | My disabilities are up and down, sometimes I don't use the bus when the disability is overwhelming | 11/30/2018 11:55 AM |
| 70 | i use it to go to the hospital | 11/23/2018 11:45 AM |
| 71 | I don't know how to use the GMT service or the route/schedule | 11/19/2018 4:07 PM |
| 72 | I have used the GMT bus service extensively in the past but now live within walking distance of most places I need to go. I expect to use the Circulator bus this winter when the weather is too nasty for walking | 11/18/2018 8:34 PM |
| 73 | I am too far away | 11/17/2018 10:37 AM |
| 74 | Sometimes I will use it when I work February-May | 11/16/2018 2:10 PM |
| 75 | Much to my frustration. I live 100 yards up a side road on Route 100 but we have no GMT bus where I live. | 11/16/2018 12:13 PM |
| 76 | I live in Worcester and don't think that the GMT bus service operates in my area. I wish it did. | 11/16/2018 11:20 AM |
| 77 | The bus routes do not go near my home on Valley View Circle in Barre Town | 11/15/2018 4:14 PM |
| 78 | I wouldn't go anywhere or get out if I didn't use the bus system we have now. It is the reason I lived in the area since 1981. | 11/15/2018 8:00 AM |
| 79 | No problems | 11/14/2018 12:08 PM |
| 80 | I have to- it's my only option for getting to work. | 11/13/2018 2:25 PM |
| 81 | Northfield bus route does not help me | 11/10/2018 4:41 PM |
| 82 | I no longer use the bus service as it will not fit with the time of my appointments and the times I have available to leave or return | 11/10/2018 4:41 PM |

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| | | |
|-----|--|--------------------|
| 83 | I use as often as I can and adjust my appointments to do so, sometimes scheduling isn't that easy and I find myself waiting for the next loop for the bus I need which has taken an hour or more at times | 11/10/2018 4:25 PM |
| 84 | I just haven't considered using the bus service cause of the first time I used it. It was so inconvenient I didn't consider it again. | 11/10/2018 2:41 PM |
| 85 | I would use more often if I could coordinate my appts and schedule with a matching route. | 11/9/2018 12:33 PM |
| 86 | I don't always have access to the GMT bus service- stops are not near the high school in Barre | 11/9/2018 9:26 AM |
| 87 | not available - there should at least be a rout going up Rte 12 morrisville/montpelier which could incorporate Worcester residents | 11/9/2018 9:18 AM |
| 88 | I depend on and live on the Montpleleir circulator bus line. I have chemical sensitivity and sometimes this is challenging but otherwise I would love to see the bus run on Saturdays to the farmers' market or other shopping movie theatre, etc. also if there was a bus past 5:00 it would be easier to work in the evening. I do so appraise the Montpelier Circulator.Also the bus to Plainfield and Waterbury is great-just limited in hours. | 11/9/2018 12:45 AM |
| 89 | I'd like to take my dog with me | 11/8/2018 10:18 PM |
| 90 | There is a need for more mid day transit options. | 11/8/2018 8:52 PM |
| 91 | I work with seniors and see the need for buses from their homes especially grocery shopping as home health no longer takes clients shopping. | 11/8/2018 7:44 PM |
| 92 | I live too far from existing service | 11/8/2018 7:26 PM |
| 93 | I am using 92 circulator, which is my daily to go bus from my office to home. Deviated to Department of labor, unfortunately there is no red light when the bus turns from 5 Green mountain drive which is not easy for any bus coming around | 11/8/2018 6:06 PM |
| 94 | Difficult to keep to their schedule. | 11/8/2018 5:48 PM |
| 95 | I do not live close enough to the routes. | 11/8/2018 5:28 PM |
| 96 | I use the GMT bus service occasionally; a couple of years ago, when using it regularly to do some temporary work at the Berlin Mall, I was extremely uncomfortable with the loud, non stop conversations between two of the female drivers and some regular riders on the bus. Not only did these two drivers have naturally shrill voices, they raised them to be heard over the noise of the bus by passengers sitting in behind them. So loud I had to keep my palms pressed tightly over my ears during almost the entire trips. | 11/8/2018 10:01 AM |
| 97 | It takes too long to get to my destination. | 11/8/2018 9:53 AM |
| 98 | Not convenient | 11/8/2018 7:13 AM |
| 99 | getting to the bus, and getting up on the bus, would be hard, if i had things to carry. could my walker go with me? | 11/7/2018 8:47 PM |
| 100 | GMTA does not have bus service in my area - I use GMTA volunteer drivers/ | 11/7/2018 6:21 PM |
| 101 | Deviated rides | 10/26/2018 7:34 AM |
| 102 | Need service to towns surrounding Montpelier like Middlesex, Worcester, Northfield. | 10/25/2018 9:14 PM |
| 103 | Usually going "up hill" if I walk into town. Frequency depends on weather, how tired I am, errands that require carrying things. | 10/24/2018 8:52 PM |
| 104 | A couple times a month | 10/24/2018 8:10 PM |
| 105 | I have used it to go to Waterbury Complex | 10/24/2018 2:01 PM |
| 106 | I don't live in the area | 10/24/2018 9:47 AM |

Q6 Do you ride the bus with a support person?

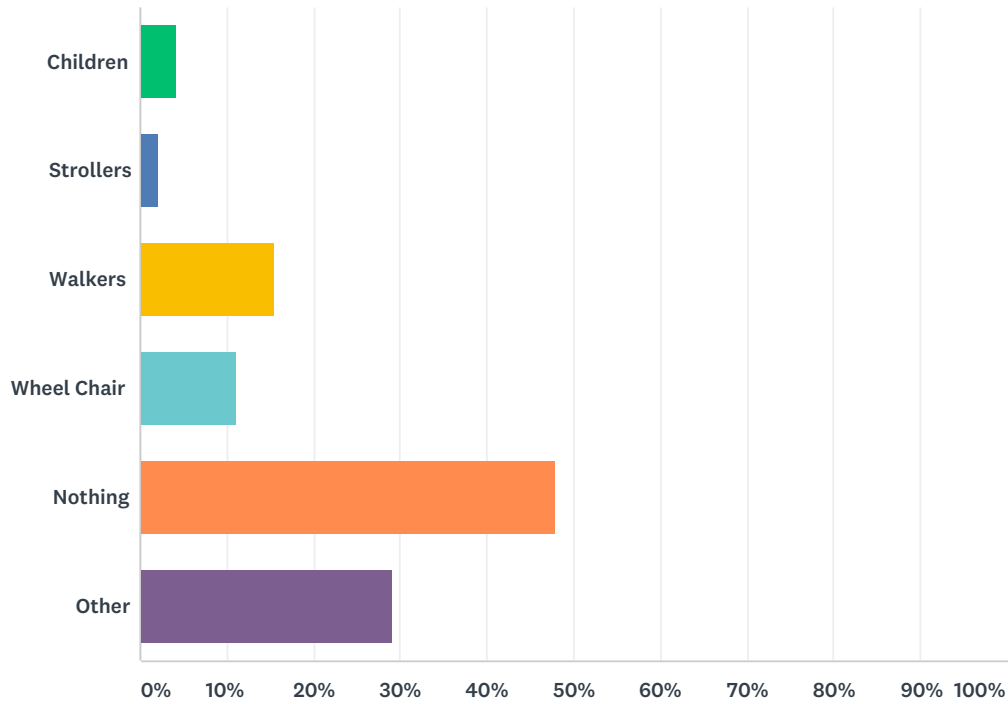
Answered: 256 Skipped: 14



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|-----|
| Yes | 5.47% | 14 |
| No | 94.53% | 242 |
| TOTAL | | 256 |

Q7 Do you ride the bus with any of the following? (check all that apply)

Answered: 234 Skipped: 36



| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|-----|
| Children | 4.27% | 10 |
| Strollers | 2.14% | 5 |
| Walkers | 15.38% | 36 |
| Wheel Chair | 11.11% | 26 |
| Nothing | 47.86% | 112 |
| Other | 29.06% | 68 |
| Total Respondents: 234 | | |

| # | OTHER | DATE |
|---|--|--------------------|
| 1 | To Help With My Balance | 12/14/2018 9:27 PM |
| 2 | Cane | 12/11/2018 4:35 PM |
| 3 | cane | 12/11/2018 9:34 AM |
| 4 | sometimes crutches | 12/11/2018 9:17 AM |
| 5 | cane | 12/11/2018 9:14 AM |
| 6 | cane, cart | 12/11/2018 9:10 AM |
| 7 | Don't Use Bus | 12/11/2018 9:06 AM |
| 8 | CANES | 12/6/2018 12:46 PM |
| 9 | Cane, I have trouble getting on the bus because the steps are to high. | 12/4/2018 4:45 PM |

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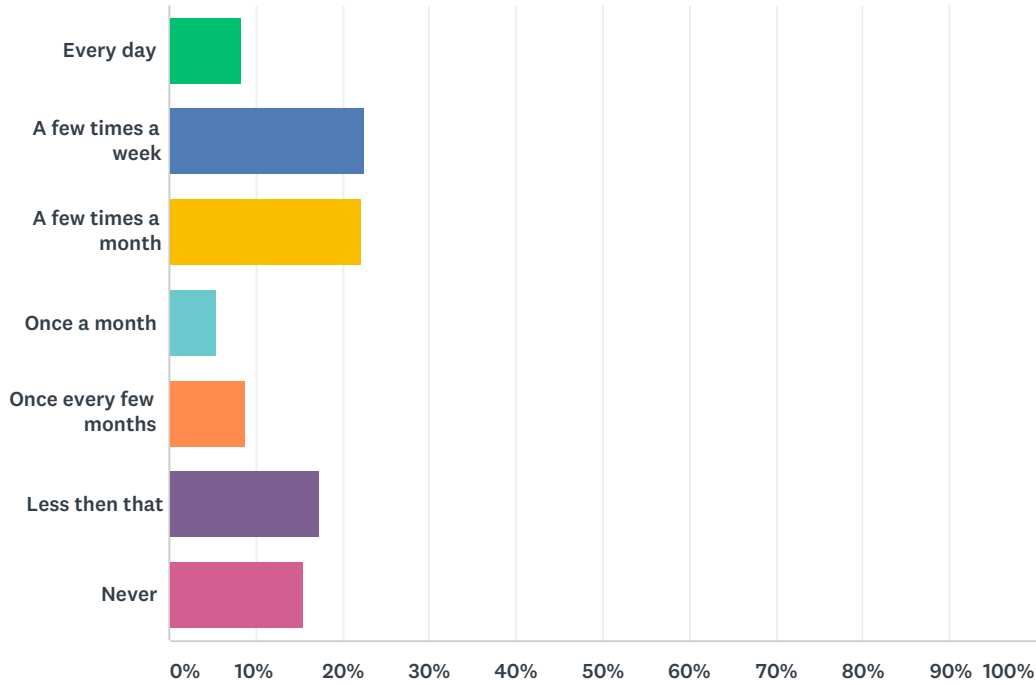
| | | |
|----|--|---------------------|
| 10 | Bicycle on occasion | 12/3/2018 4:31 PM |
| 11 | canes | 12/3/2018 4:09 PM |
| 12 | white cane | 12/3/2018 3:48 PM |
| 13 | Cane | 12/3/2018 3:27 PM |
| 14 | Sometimes - Service Dog | 12/3/2018 3:24 PM |
| 15 | Blind Cane | 12/3/2018 3:23 PM |
| 16 | visual impairment - Cane | 12/3/2018 3:12 PM |
| 17 | canes and backpack | 12/3/2018 3:05 PM |
| 18 | Friends at times | 12/3/2018 3:04 PM |
| 19 | cane | 12/3/2018 2:55 PM |
| 20 | can / SSP as sight guide. | 12/3/2018 2:52 PM |
| 21 | White cane | 12/3/2018 2:52 PM |
| 22 | cane | 12/3/2018 2:48 PM |
| 23 | cane | 12/3/2018 2:42 PM |
| 24 | I don't use my walker because the bus is too crowded and I can't carry my food with it | 12/3/2018 2:40 PM |
| 25 | cane | 12/3/2018 2:36 PM |
| 26 | Don't Use Bus | 12/3/2018 2:36 PM |
| 27 | Groceries | 12/3/2018 2:24 PM |
| 28 | shopping cart | 12/3/2018 2:10 PM |
| 29 | Cane | 12/3/2018 2:09 PM |
| 30 | companion service animal | 12/3/2018 2:03 PM |
| 31 | cane | 12/3/2018 1:56 PM |
| 32 | cane | 12/3/2018 1:46 PM |
| 33 | cane | 12/3/2018 1:33 PM |
| 34 | I do not use the bus | 12/3/2018 1:28 PM |
| 35 | Crutches | 12/3/2018 1:25 PM |
| 36 | cane | 12/3/2018 1:24 PM |
| 37 | cane | 12/3/2018 1:17 PM |
| 38 | Not specified | 12/3/2018 1:14 PM |
| 39 | Cane | 12/3/2018 1:07 PM |
| 40 | Cane | 12/3/2018 12:57 PM |
| 41 | Crutches | 12/3/2018 12:57 PM |
| 42 | crutches attached to chair | 12/3/2018 12:42 PM |
| 43 | Father or friends | 12/3/2018 12:38 PM |
| 44 | Occasionally with a bicycle on the front rack important to me | 12/3/2018 12:31 PM |
| 45 | Sister | 12/3/2018 12:13 PM |
| 46 | canes crutches | 12/3/2018 12:13 PM |
| 47 | cane occasionally | 11/30/2018 11:55 AM |
| 48 | backpack | 11/19/2018 5:04 PM |
| 49 | bags, backpack | 11/18/2018 10:09 AM |
| 50 | White Cane with a red tip | 11/17/2018 10:26 PM |

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| | | |
|----|---|---------------------|
| 51 | do not ride the service | 11/17/2018 10:37 AM |
| 52 | Cart for groceries | 11/14/2018 9:36 AM |
| 53 | Cane | 11/11/2018 4:38 PM |
| 54 | the bus does not come on Shady Rill Road | 11/10/2018 11:23 PM |
| 55 | I don't ride the bus | 11/10/2018 4:36 PM |
| 56 | I really on shopping by bus, with my disabilities I have difficulty carrying things. So I am forced to go more often and carry a little at a cost to myself or over do my abilities and pay for it by doing too much at once. Small grocery carts for shopping have been eliminated on the buses. | 11/10/2018 4:25 PM |
| 57 | cane | 11/9/2018 12:09 PM |
| 58 | face mask | 11/9/2018 12:45 AM |
| 59 | Occasionally with grandchildren | 11/8/2018 8:10 PM |
| 60 | shopping cart | 11/8/2018 7:01 PM |
| 61 | Cane | 11/8/2018 7:13 AM |
| 62 | skiing/hiking sticks | 11/7/2018 8:47 PM |
| 63 | We don't ride the bus. | 11/7/2018 7:03 PM |
| 64 | A walking cane, as needed. | 11/7/2018 6:24 PM |
| 65 | A cane | 11/7/2018 6:21 PM |
| 66 | Oxygen canister | 10/25/2018 9:14 PM |
| 67 | Groceries or library books | 10/24/2018 8:10 PM |
| 68 | Concentrator for oxygen | 10/24/2018 2:01 PM |

Q8 How frequently do you use the GMT bus service?

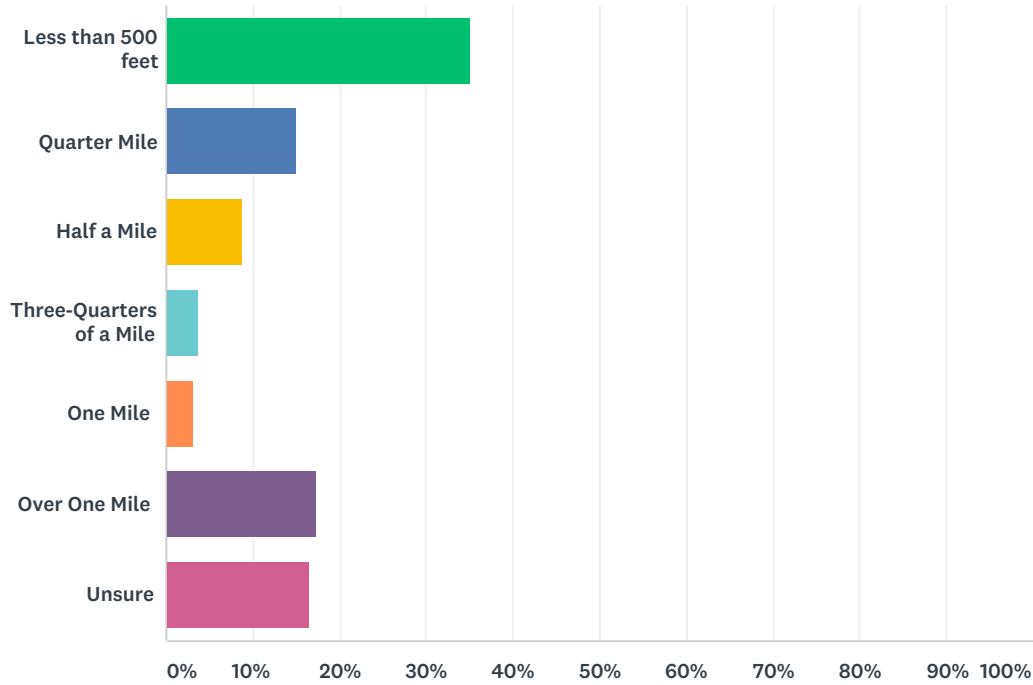
Answered: 253 Skipped: 17



| ANSWER CHOICES | RESPONSES | |
|-----------------------|-----------|------------|
| Every day | 8.30% | 21 |
| A few times a week | 22.53% | 57 |
| A few times a month | 22.13% | 56 |
| Once a month | 5.53% | 14 |
| Once every few months | 8.70% | 22 |
| Less than that | 17.39% | 44 |
| Never | 15.42% | 39 |
| TOTAL | | 253 |

Q9 How far do you live from the existing fixed route bus service?

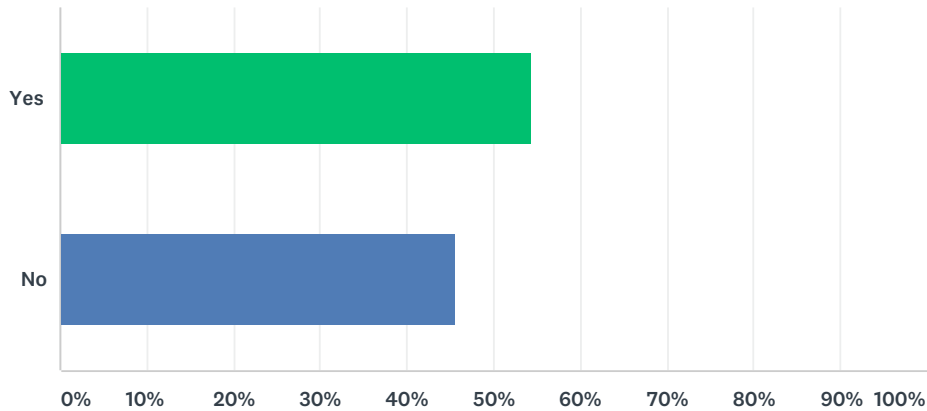
Answered: 259 Skipped: 11



| ANSWER CHOICES | RESPONSES | |
|--------------------------|-----------|------------|
| Less than 500 feet | 35.14% | 91 |
| Quarter Mile | 15.06% | 39 |
| Half a Mile | 8.88% | 23 |
| Three-Quarters of a Mile | 3.86% | 10 |
| One Mile | 3.09% | 8 |
| Over One Mile | 17.37% | 45 |
| Unsure | 16.60% | 43 |
| TOTAL | | 259 |

Q10 Do you know which GMT bus routes you live near?

Answered: 241 Skipped: 29



| ANSWER CHOICES | RESPONSES | |
|----------------|-----------|------------|
| Yes | 54.36% | 131 |
| No | 45.64% | 110 |
| TOTAL | | 241 |

| # | IF YES, WHICH ROUTES? IF NO GO TO QUESTION 11. | DATE |
|----|---|--------------------|
| 1 | The North Avenue 7 Fixed Route Bus | 12/14/2018 9:27 PM |
| 2 | Barre Montpelier Route | 12/12/2018 3:17 PM |
| 3 | Circu;atpr, Hospital hill | 12/11/2018 4:35 PM |
| 4 | Circulator Route | 12/11/2018 9:34 AM |
| 5 | South Gen Dollar | 12/11/2018 9:08 AM |
| 6 | MARSHFIELD | 12/6/2018 12:52 PM |
| 7 | city commuter | 12/5/2018 9:13 AM |
| 8 | Barre/Hospital Hill and Montpelier | 12/5/2018 9:09 AM |
| 9 | City Commuter & Hospital Hill | 12/4/2018 10:31 AM |
| 10 | RT 14 or RT 12 would be closest to me here at Maple Corner | 12/3/2018 4:31 PM |
| 11 | Northfield | 12/3/2018 4:09 PM |
| 12 | City Bus, Hospital Hill | 12/3/2018 3:24 PM |
| 13 | Barre Hospital Hill, City Commuter | 12/3/2018 3:23 PM |
| 14 | Buses at Shaws stop in Montpelier | 12/3/2018 3:11 PM |
| 15 | City Commuter, Liberty Street/Washington Street stop | 12/3/2018 3:05 PM |
| 16 | Hospital Hill, City Commuter, Montpelier Circular, Link, Waterbury and Northfield Commuters | 12/3/2018 3:04 PM |
| 17 | Barre Bus | 12/3/2018 3:00 PM |
| 18 | Barre Hospital Hill & Barre-Montpelier bus | 12/3/2018 2:56 PM |
| 19 | Route 100 Commuter - limited hours | 12/3/2018 2:52 PM |
| 20 | Montpelier hospital hill ,Barre bus | 12/3/2018 2:52 PM |

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| | | |
|----|--|--------------------|
| 21 | It comes to the house | 12/3/2018 2:49 PM |
| 22 | Montpelier Circulator | 12/3/2018 2:48 PM |
| 23 | Live on moretown common | 12/3/2018 2:36 PM |
| 24 | Barre city hospital hill | 12/3/2018 2:28 PM |
| 25 | City Commuter, Hospital Hill | 12/3/2018 2:22 PM |
| 26 | Hospital hill, commuter bus | 12/3/2018 2:22 PM |
| 27 | City route and hospital hill | 12/3/2018 2:14 PM |
| 28 | all routes which go through State & main | 12/3/2018 2:10 PM |
| 29 | Route 2 | 12/3/2018 2:09 PM |
| 30 | Route 2 | 12/3/2018 2:05 PM |
| 31 | Hospital Hill/ City/Montpelier | 12/3/2018 2:03 PM |
| 32 | circulator | 12/3/2018 1:46 PM |
| 33 | Twin valley senior center pickup at my door | 12/3/2018 1:43 PM |
| 34 | Northfield Commuter | 12/3/2018 1:39 PM |
| 35 | Route2 st Johns bury to Montpelier | 12/3/2018 1:23 PM |
| 36 | Barre hospital Hill and city commuter | 12/3/2018 1:18 PM |
| 37 | Barre | 12/3/2018 1:14 PM |
| 38 | Montpelier circulator | 12/3/2018 1:11 PM |
| 39 | Hospital Hill | 12/3/2018 1:07 PM |
| 40 | No. Main St. Barre | 12/3/2018 1:06 PM |
| 41 | City commuter, Private Driver GMT, Montpelier bus | 12/3/2018 1:06 PM |
| 42 | City Commuter, Montpelier Hospital Hill | 12/3/2018 12:57 PM |
| 43 | Barre bus/ circulator | 12/3/2018 12:55 PM |
| 44 | Barre Hospital Hill, City Commuter | 12/3/2018 12:53 PM |
| 45 | 82 to hospital, commuter | 12/3/2018 12:51 PM |
| 46 | Hospital Hill, B-M Connector | 12/3/2018 12:48 PM |
| 47 | Hospital hill | 12/3/2018 12:45 PM |
| 48 | City commuter, Barre Hospital Hill | 12/3/2018 12:44 PM |
| 49 | Barre Hospital and City Commuter - #81 & #89 respectivley | 12/3/2018 12:43 PM |
| 50 | 80/89 81 | 12/3/2018 12:42 PM |
| 51 | Hospital hill and city commuter | 12/3/2018 12:38 PM |
| 52 | Hospital Hill | 12/3/2018 12:32 PM |
| 53 | MOntpelier barre hospital hill Montpelier circular Waterbury Berlin mall | 12/3/2018 12:31 PM |
| 54 | Hospital | 12/3/2018 12:28 PM |
| 55 | I live in rural Washington County. | 12/3/2018 12:23 PM |
| 56 | Barre Hospital Hill, commuter | 12/3/2018 12:22 PM |
| 57 | City commuter, hospital hill | 12/3/2018 12:20 PM |
| 58 | Barre hospital hill city | 12/3/2018 12:17 PM |
| 59 | City Route, Hospital Hill | 12/3/2018 12:13 PM |
| 60 | The barre city park | 12/3/2018 12:08 PM |
| 61 | Barre hospital hill, city commuter Montpelier | 12/3/2018 12:03 PM |

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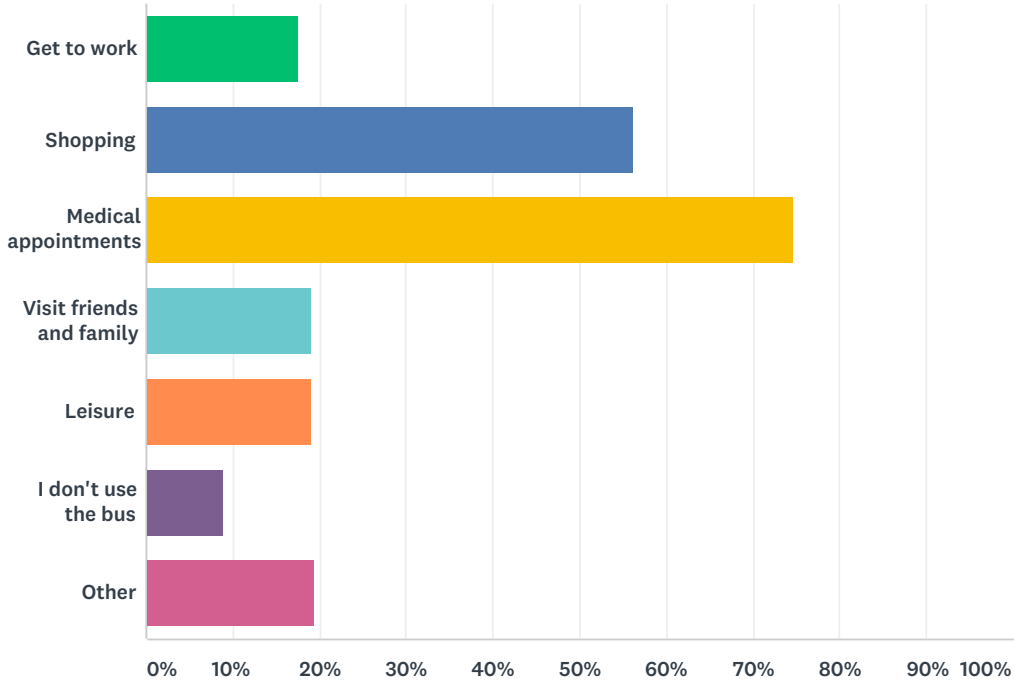
| | | |
|-----|--|---------------------|
| 62 | Montpelier to Barre | 12/3/2018 11:28 AM |
| 63 | Barre Hospital Hill, City Route | 11/30/2018 11:55 AM |
| 64 | hospital hill | 11/23/2018 11:45 AM |
| 65 | The Circulator, and the bus that goes to St. J. | 11/19/2018 5:04 PM |
| 66 | Circulator | 11/18/2018 8:34 PM |
| 67 | capital shuttle, B-M commuter | 11/18/2018 10:09 AM |
| 68 | City loop | 11/17/2018 12:10 PM |
| 69 | Montpelier hospital hill | 11/17/2018 10:30 AM |
| 70 | Montpelier Circulator | 11/16/2018 2:10 PM |
| 71 | I don't think there are any in my area. | 11/16/2018 11:20 AM |
| 72 | Hospital hill bus | 11/15/2018 8:00 AM |
| 73 | Rt. 2 commuter | 11/14/2018 6:03 PM |
| 74 | City Commuter and Barre Hospital Hill | 11/14/2018 9:36 AM |
| 75 | 76 | 11/14/2018 8:04 AM |
| 76 | Montpelier link | 11/13/2018 11:26 PM |
| 77 | Montpelier Hospital Hill | 11/13/2018 5:03 PM |
| 78 | City Commuter, Hospital Hill | 11/13/2018 2:25 PM |
| 79 | Barre Hospital Hill | 11/12/2018 5:59 PM |
| 80 | Montpelier Hospital Hill, City Commuter, City Route Mid-Day, Montpelier Circulator, Capitol Shuttle, Barre Hospital Hill | 11/12/2018 11:49 AM |
| 81 | Montpelier Hospital Hill and City Circulator | 11/11/2018 4:38 PM |
| 82 | Route 89 city route | 11/10/2018 6:02 PM |
| 83 | Barre City Bus routes | 11/10/2018 4:41 PM |
| 84 | Barre Hospital Hill, City Commuter | 11/10/2018 4:25 PM |
| 85 | Barre-Montpelier, twincity route. Hospital Hill shuttle. | 11/10/2018 2:41 PM |
| 86 | hospital hill Barre; Mont-Barre; | 11/9/2018 12:33 PM |
| 87 | city commuier and hospital hill | 11/9/2018 8:34 AM |
| 88 | Route 2, St.J. and Circulator | 11/9/2018 12:45 AM |
| 89 | Northfield to Montpelier | 11/8/2018 8:52 PM |
| 90 | Hospital Hill | 11/8/2018 8:10 PM |
| 91 | Downtown Shaw's | 11/8/2018 7:44 PM |
| 92 | northfield | 11/8/2018 7:16 PM |
| 93 | Montpelier Circulator; City Commuter/City Route | 11/8/2018 7:01 PM |
| 94 | Capital circulator | 11/8/2018 6:38 PM |
| 95 | 89, 92, 80, stage coach | 11/8/2018 6:06 PM |
| 96 | Northfield | 11/8/2018 5:48 PM |
| 97 | montpelier circulator, montpelier hospital hill, barre city route, barre midday route | 11/8/2018 1:29 PM |
| 98 | Montpelier Circular, Barre Hospital, Berlin Medical Center, Waterbury, probably others with which I'm not aware. | 11/8/2018 10:01 AM |
| 99 | Montpelier Hospital Hill | 11/8/2018 9:54 AM |
| 100 | Freedom Drive to downtown Montpelier | 11/8/2018 9:53 AM |

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| | | |
|-----|---|--------------------|
| 101 | Montpelier Hospital Hill, City Route Bus. | 11/7/2018 6:24 PM |
| 102 | Barre bus service... to get to Montpelier bus service | 11/7/2018 6:21 PM |
| 103 | City commuter | 10/26/2018 7:34 AM |
| 104 | Hospital Hill from Montpelier | 10/25/2018 9:14 PM |
| 105 | Circulator (close); Capital Shuttle (3/4 mile away) | 10/24/2018 8:52 PM |
| 106 | Bus 92 | 10/24/2018 8:10 PM |

Q11 If you use the bus, what are the destinations for which you use it? If you don't use the bus, for which of these destinations would you be most likely to take the bus? (check all that apply)

Answered: 256 Skipped: 14



| ANSWER CHOICES | RESPONSES | |
|--------------------------|-----------|-----|
| Get to work | 17.58% | 45 |
| Shopping | 56.25% | 144 |
| Medical appointments | 74.61% | 191 |
| Visit friends and family | 19.14% | 49 |
| Leisure | 19.14% | 49 |
| I don't use the bus | 8.98% | 23 |
| Other | 19.53% | 50 |
| Total Respondents: 256 | | |

| # | OTHER | DATE |
|---|--------------------------------|---------------------|
| 1 | Project Independence | 12/17/2018 10:04 AM |
| 2 | Social Security Administration | 12/14/2018 9:27 PM |
| 3 | Twin Valley Senior Center | 12/9/2018 3:56 PM |
| 4 | DIALYSIS | 12/6/2018 1:00 PM |
| 5 | Twin Valley Senior Center | 12/6/2018 12:52 PM |
| 6 | GYM | 12/6/2018 12:46 PM |
| 7 | All | 12/5/2018 8:59 AM |

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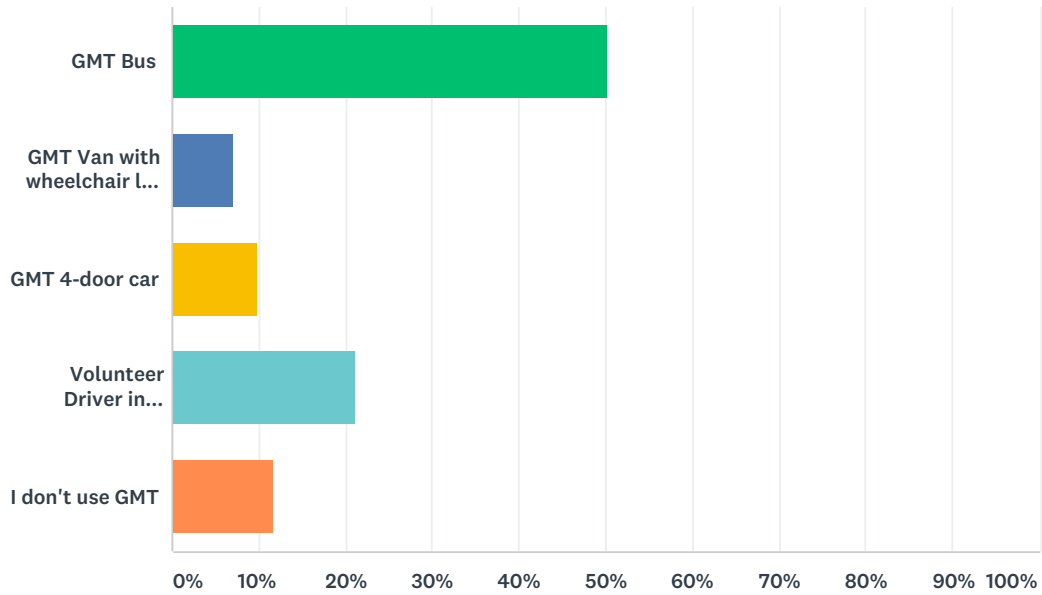
| | | |
|----|---|---------------------|
| 8 | everything | 12/5/2018 8:56 AM |
| 9 | Skiing at Mad River Glen or Stowe | 12/3/2018 4:31 PM |
| 10 | church and library | 12/3/2018 3:48 PM |
| 11 | Hair Dresser | 12/3/2018 2:55 PM |
| 12 | Twin Valley Senior Center | 12/3/2018 2:49 PM |
| 13 | Hair Appointment | 12/3/2018 2:45 PM |
| 14 | Meals SS | 12/3/2018 2:45 PM |
| 15 | Pharmacy | 12/3/2018 2:41 PM |
| 16 | shopping is hard for me because I can't lift more than 15-20 pounds because of my disability so I can't get all my food at one time | 12/3/2018 2:40 PM |
| 17 | almost daily visits to MSAC | 12/3/2018 2:36 PM |
| 18 | Don't Use Bus | 12/3/2018 2:36 PM |
| 19 | Senior center | 12/3/2018 2:09 PM |
| 20 | Senior Center | 12/3/2018 2:05 PM |
| 21 | Senior center lunchb | 12/3/2018 1:55 PM |
| 22 | foot care | 12/3/2018 1:50 PM |
| 23 | Twin valley senior center in winter | 12/3/2018 1:43 PM |
| 24 | Hairdresser appointment, banking | 12/3/2018 1:11 PM |
| 25 | Senior Center - these are what she would use it for. | 12/3/2018 1:03 PM |
| 26 | Car appointments in Barre | 12/3/2018 12:55 PM |
| 27 | Project Independence | 12/3/2018 12:43 PM |
| 28 | To transport me and my bike to a scenic cycling area | 12/3/2018 12:31 PM |
| 29 | Opportunities to exercise: MSAC & FIF, Berlin | 12/3/2018 12:23 PM |
| 30 | Mall | 12/3/2018 12:13 PM |
| 31 | Rehab gym in barre | 12/3/2018 11:22 AM |
| 32 | Pharmacy, Farmers Market | 11/30/2018 11:55 AM |
| 33 | only at the hospital. my MD is too far away in South Barre | 11/23/2018 11:45 AM |
| 34 | Get to MSAC | 11/19/2018 4:07 PM |
| 35 | volunteer commitments | 11/18/2018 8:34 PM |
| 36 | Getting home or going up to the mall to pick up a shared vehicle | 11/16/2018 2:10 PM |
| 37 | Banking | 11/16/2018 12:13 PM |
| 38 | Getting to the Senior Center in Barre - Voting - getting to church in Montpelier - getting to the library in Barre | 11/15/2018 4:14 PM |
| 39 | I'd use it for more if it ran more frequently and was more convenient! | 11/14/2018 8:04 AM |
| 40 | going to school | 11/12/2018 11:49 AM |
| 41 | Running errands | 11/11/2018 4:38 PM |
| 42 | I would like to get to the Barre Senior Center for healthy activities, but NOT stay all day | 11/9/2018 12:33 PM |
| 43 | hair appointments Senior center | 11/9/2018 8:34 AM |
| 44 | Montpelier senior center | 11/8/2018 5:48 PM |
| 45 | To meetings | 11/8/2018 2:38 PM |

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| | | |
|----|--|--------------------|
| 46 | "Leisure" above refers to times I've taken my bicycle on the bus to cycle during spring, summer, and fall through scenic Vermont areas not in or very near Montpelier, where I live. The bike rack is a valuable service for me! | 11/8/2018 10:01 AM |
| 47 | I have gotten on a bus just to see a different area without worrying about getting lost. | 11/8/2018 9:54 AM |
| 48 | Exercise classes | 11/7/2018 7:03 PM |
| 49 | CVMC, Walmart, Berlin Shaws | 11/7/2018 6:24 PM |
| 50 | Errands in town-- library, pharmacy, MSAC | 10/24/2018 8:52 PM |

Q12 If you use GMT, what is your preferred vehicle type when being transported by GMT?

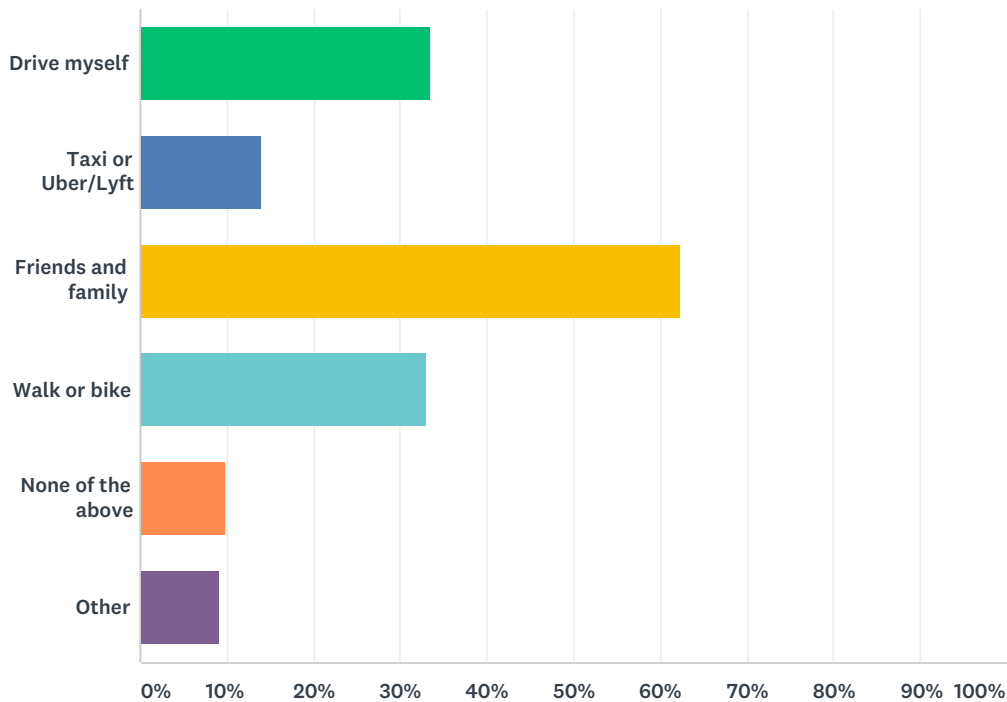
Answered: 255 Skipped: 15



| ANSWER CHOICES | RESPONSES | |
|--------------------------------------|-----------|------------|
| GMT Bus | 50.20% | 128 |
| GMT Van with wheelchair lift | 7.06% | 18 |
| GMT 4-door car | 9.80% | 25 |
| Volunteer Driver in personal vehicle | 21.18% | 54 |
| I don't use GMT | 11.76% | 30 |
| TOTAL | | 255 |

Q13 What other types of transportation services do you use? (check all that apply)

Answered: 263 Skipped: 7



| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|-----|
| Drive myself | 33.46% | 88 |
| Taxi or Uber/Lyft | 14.07% | 37 |
| Friends and family | 62.36% | 164 |
| Walk or bike | 33.08% | 87 |
| None of the above | 9.89% | 26 |
| Other | 9.13% | 24 |
| Total Respondents: 263 | | |

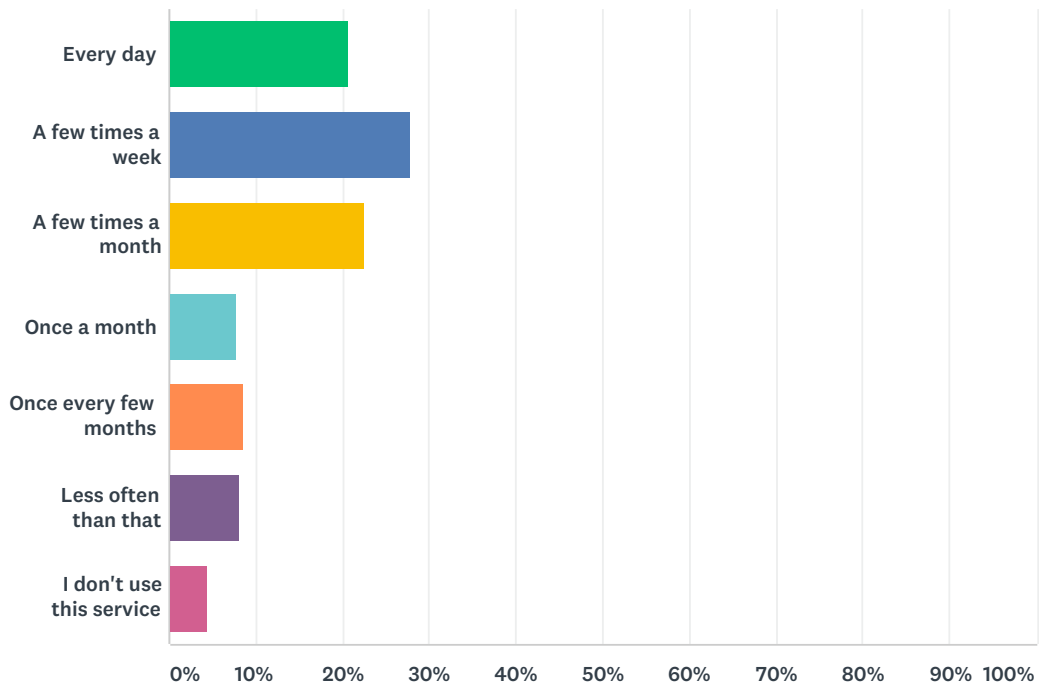
| # | OTHER | DATE |
|---|---|--------------------|
| 1 | Transportation provided by the gardens in Williamstown | 12/17/2018 9:57 AM |
| 2 | Fixed Route Motorcoach Bus (Vermont Translines & Dartmouth Coach) | 12/14/2018 9:27 PM |
| 3 | I have used volunteer drive in their own vehicle when I did not have my own car or when my disabilities made driving impossible and friends and family were unavailable | 12/12/2018 3:17 PM |
| 4 | GMT for eye doctor appointments | 12/12/2018 3:14 PM |
| 5 | Emergencies only | 12/11/2018 4:35 PM |
| 6 | Caregivers are sometimes able to provide transportation | 12/9/2018 3:56 PM |
| 7 | Otherwise, don't get to go. | 12/3/2018 3:48 PM |
| 8 | Motorscooter in summer | 12/3/2018 3:05 PM |

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| | | |
|----|---|---------------------|
| 9 | electric trike | 12/3/2018 2:42 PM |
| 10 | walk with wheeled walker in good weather | 12/3/2018 2:36 PM |
| 11 | Onion River Exchange Time Bank | 12/3/2018 1:46 PM |
| 12 | GMT for medical operations & ride to airport or NH bus | 12/3/2018 1:39 PM |
| 13 | taxi not affordable | 12/3/2018 1:06 PM |
| 14 | Use volunteer to go to appointment in Burlington | 12/3/2018 1:04 PM |
| 15 | My husband in walker also - 94 years old | 12/3/2018 12:28 PM |
| 16 | DAV | 12/3/2018 12:05 PM |
| 17 | I hire a personal care assistant from a home care agency to drive me 2 or 3 times a month. | 11/19/2018 5:04 PM |
| 18 | broom | 11/18/2018 10:09 AM |
| 19 | Carpool | 11/13/2018 11:26 PM |
| 20 | to the previous question-I have not yet used the private volunteer driver which when sick or esp. chemically sensitive I would use. I do like riding the bus and find the Circulator very accessible. | 11/9/2018 12:45 AM |
| 21 | i have a chair that i propel with levers, but it's hard in town with traffic | 11/7/2018 8:47 PM |
| 22 | Drive my husband who has Parkinson's | 11/7/2018 7:03 PM |
| 23 | Train (AMTRACK); Need train service WRJ to Burlington to Montreal | 10/25/2018 9:14 PM |
| 24 | bus in my local area | 10/24/2018 9:47 AM |

Q14 How frequently do you use these other types of transportation services?

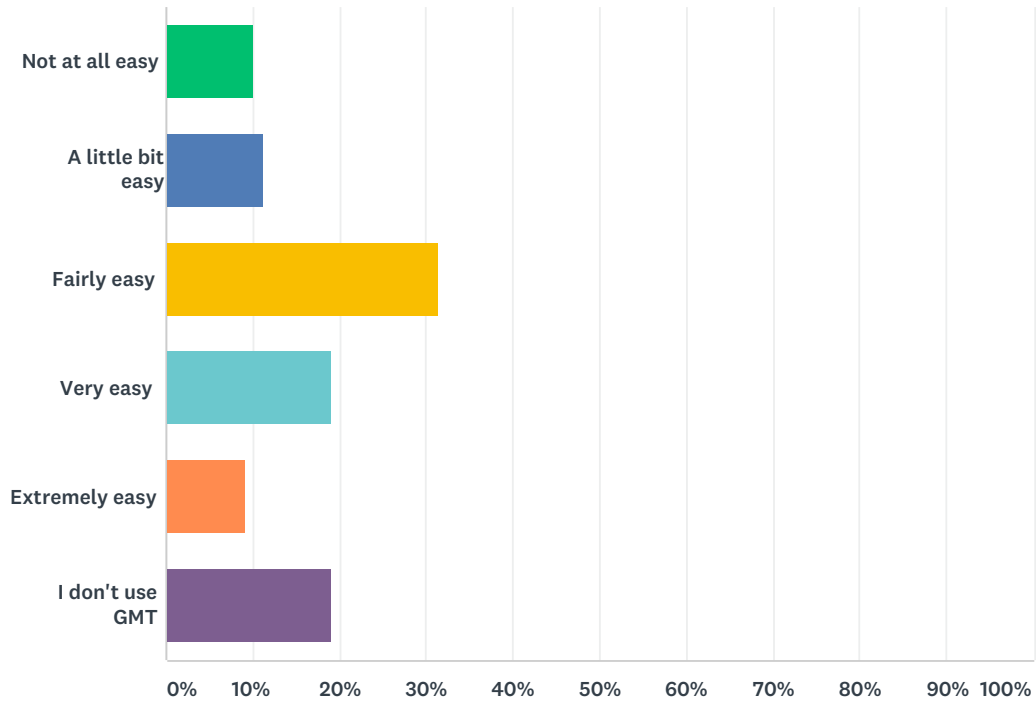
Answered: 256 Skipped: 14



| ANSWER CHOICES | RESPONSES | |
|--------------------------|-----------|------------|
| Every day | 20.70% | 53 |
| A few times a week | 27.73% | 71 |
| A few times a month | 22.66% | 58 |
| Once a month | 7.81% | 20 |
| Once every few months | 8.59% | 22 |
| Less often than that | 8.20% | 21 |
| I don't use this service | 4.30% | 11 |
| TOTAL | | 256 |

Q15 If you use GMT, how easy is it for you to call in to schedule services at GMT?

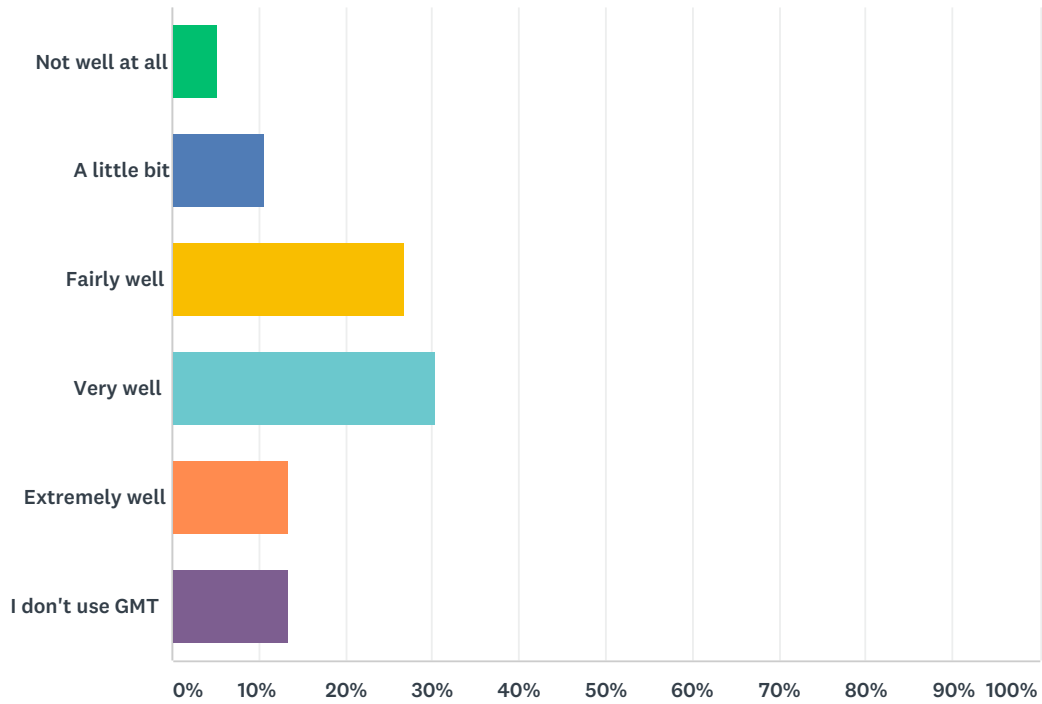
Answered: 248 Skipped: 22



| ANSWER CHOICES | RESPONSES | |
|-------------------|-----------|------------|
| Not at all easy | 10.08% | 25 |
| A little bit easy | 11.29% | 28 |
| Fairly easy | 31.45% | 78 |
| Very easy | 18.95% | 47 |
| Extremely easy | 9.27% | 23 |
| I don't use GMT | 18.95% | 47 |
| TOTAL | | 248 |

Q16 If you have used GMT, overall, how well has GMT met your needs?

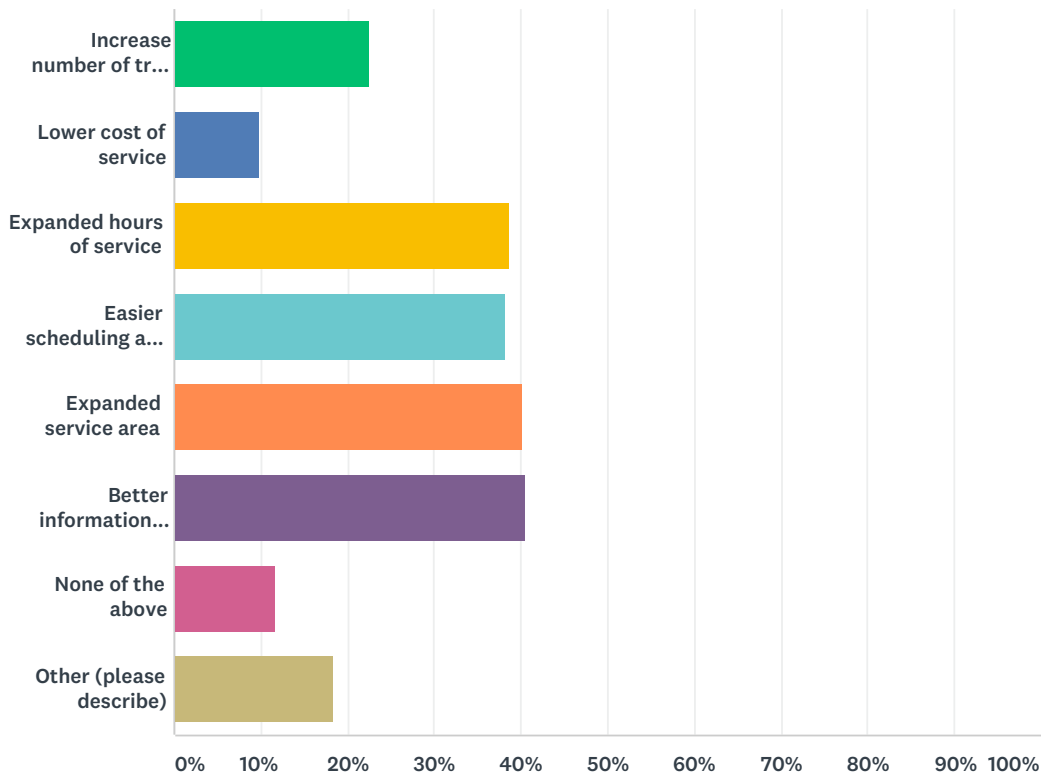
Answered: 253 Skipped: 17



| ANSWER CHOICES | RESPONSES | |
|-----------------|-----------|------------|
| Not well at all | 5.14% | 13 |
| A little bit | 10.67% | 27 |
| Fairly well | 26.88% | 68 |
| Very well | 30.43% | 77 |
| Extremely well | 13.44% | 34 |
| I don't use GMT | 13.44% | 34 |
| TOTAL | | 253 |

Q17 What would make it easier for you to utilize GMT transportation services? (check all that apply)

Answered: 256 Skipped: 14



| ANSWER CHOICES | RESPONSES |
|--|------------|
| Increase number of trips allowed | 22.66% 58 |
| Lower cost of service | 9.77% 25 |
| Expanded hours of service | 38.67% 99 |
| Easier scheduling and trip confirmation | 38.28% 98 |
| Expanded service area | 40.23% 103 |
| Better information about what services are available | 40.63% 104 |
| None of the above | 11.72% 30 |
| Other (please describe) | 18.36% 47 |
| Total Respondents: 256 | |

| # | OTHER (PLEASE DESCRIBE) | DATE |
|---|--|--------------------|
| 1 | More Seats At Fixed Route Bus Stops. A Lot of Fixed Route Bus Stops Is Standing Room Only. | 12/14/2018 9:27 PM |
| 2 | When I must request this service I am unable to walk or carry purchases the short distances required | 12/12/2018 3:17 PM |
| 3 | schedule and map at home | 12/11/2018 9:17 AM |
| 4 | be able to be picked up closer to home | 12/11/2018 9:08 AM |

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| | | |
|----|---|---------------------|
| 5 | Pick up at home | 12/9/2018 3:56 PM |
| 6 | better communication for transfers. Missed transfers because bus drivers didnt communicate and had bus leave me behind. This made me late for work. Would not comeback and get me. But we traveled to your office from Montpelier back to pick up a passenger who missed the bus. This put us about 20 minutes behind. Caught three buses from Northfield just to get to Montpelier just last week. | 12/5/2018 11:59 AM |
| 7 | Less waiting time before and after appointments | 12/3/2018 3:32 PM |
| 8 | Hire more drivers, No breaks in service, #80 on Sunday for church in Montpelier. | 12/3/2018 3:05 PM |
| 9 | Have more stops like Montpelier | 12/3/2018 3:00 PM |
| 10 | would be preferable with a support person who knows tactile ASL and guides the blind. | 12/3/2018 2:52 PM |
| 11 | Messages need to be relayed to the driver. Answering system is broken | 12/3/2018 2:49 PM |
| 12 | Change route on Northfield St. to MSAC & return | 12/3/2018 2:36 PM |
| 13 | Exppand beyond Montpelier | 12/3/2018 2:24 PM |
| 14 | Buses with working a/c & buses with good shocks. | 12/3/2018 2:10 PM |
| 15 | I don't pay but din't realize there was a cutoff to how many times I could use the service. | 12/3/2018 1:56 PM |
| 16 | Only use very limited to BVT or CVH | 12/3/2018 1:39 PM |
| 17 | 48 hours notice should include weekends | 12/3/2018 1:28 PM |
| 18 | My issue is getting to the GMT bus stop | 12/3/2018 1:23 PM |
| 19 | Help seniors on and off the bus with our walkers not sit there and watch us struggle | 12/3/2018 1:18 PM |
| 20 | Happy with what I use it for | 12/3/2018 1:17 PM |
| 21 | lower steps | 12/3/2018 1:06 PM |
| 22 | Maybe an express bus, shorter times between pickup and drop off. Right now it is an hour | 12/3/2018 12:51 PM |
| 23 | Evenings would be great | 12/3/2018 12:31 PM |
| 24 | rural towns of Washington County. | 12/3/2018 12:23 PM |
| 25 | more frequent runs between Montpelier & Barre | 12/3/2018 11:22 AM |
| 26 | Buses adhere to the scheduled times, not leave bus stop 10 minutes earlier than schedule states. And fix pickups at requested stops! Drivers claim, they forget! | 11/30/2018 11:55 AM |
| 27 | The 9:50 from Shaw's on the Circulator would be very helpful. | 11/19/2018 5:04 PM |
| 28 | My mom has a hearing impairment making phone conversations difficult. It would be helpful if GMT offered a trained "navigator" who could help older folks with hearing or cognitive deficits to use the service more easily. | 11/18/2018 8:34 PM |
| 29 | A way to get to Montpelier for appointment | 11/16/2018 12:13 PM |
| 30 | The ability to call and get a ride from and to my home without needing to qualify. | 11/15/2018 4:14 PM |
| 31 | Make connections with 12 bus more reliable | 11/14/2018 12:08 PM |
| 32 | Reinstitute half hour service Monday through Saturday on Barre Montpelier route. The current schedule a that particular route has a severely insufficient. | 11/11/2018 4:38 PM |
| 33 | Understanding that there maybe a car at the residence, but person may not have accesse to it. | 11/10/2018 6:02 PM |
| 34 | Use of small carriers for shopping, etc. if limited time periods to use such that would make more of a crowded situation during those times. Perhaps ok it for a couple of slow days out of the week? | 11/10/2018 4:25 PM |
| 35 | Being more timely | 11/10/2018 4:05 PM |
| 36 | I don't know what the allowed trips means. I now have a Montpelier PCP so it would be great to be able to get there | 11/9/2018 12:33 PM |
| 37 | can I schedule trips to do my grocery shopping? | 11/9/2018 8:34 AM |
| 38 | have ALL bus stops on the bus schedules. On the city Commuter there are many stops not listed and it is difficult to know when the bus will arrive at those stops. | 11/9/2018 12:45 AM |

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| | | |
|----|--|--------------------|
| 39 | Allowing my dog | 11/8/2018 10:18 PM |
| 40 | Private driver | 11/8/2018 5:48 PM |
| 41 | Phone confirmation sometimes breaks down or difficult to conclude | 11/8/2018 2:38 PM |
| 42 | being able to schedule rides ONLINE since I no longer have a telephone | 11/8/2018 1:29 PM |
| 43 | More trips | 11/8/2018 7:13 AM |
| 44 | a good contact person to help understand computers and phone directories | 11/7/2018 8:47 PM |
| 45 | To get a deviated ride home after work without having to wait an hour | 10/26/2018 7:34 AM |
| 46 | See items identified above. | 10/25/2018 9:14 PM |
| 47 | I would like to take it to work, then walk home. Work is .6 miles from home - Hubbard & E. State St. | 10/24/2018 2:01 PM |

Q18 What could GMT do to improve the bus service to better meet your needs? Please enter an answer and click OK to skip to the next question.

Answered: 167 Skipped: 103

| # | RESPONSES | DATE |
|----|---|---------------------|
| 1 | It would be nice if the driver could help me into the Wheel shair and onto the bus so I didn't have to pay someone to come to my house at 7am. | 12/17/2018 10:04 AM |
| 2 | It would be wonderful to go to a concert once in a while. | 12/17/2018 9:57 AM |
| 3 | A Place To Sit Down At All Fixed Route Bus Stops. | 12/14/2018 9:27 PM |
| 4 | schedule flexibility; improved on-time service | 12/12/2018 3:20 PM |
| 5 | So far your liberal and generous services have meet my infrequent needs. If I was more in need, I could better address the services. | 12/12/2018 3:17 PM |
| 6 | people over 65 should get a free ticket pass | 12/11/2018 9:36 AM |
| 7 | Sunday bus operation would be helpful | 12/11/2018 9:34 AM |
| 8 | I can't drive to a bus stop | 12/11/2018 9:32 AM |
| 9 | should have a couple buses run on Sunday | 12/11/2018 9:29 AM |
| 10 | works well the way it is | 12/11/2018 9:27 AM |
| 11 | nothing | 12/11/2018 9:19 AM |
| 12 | provide schedules and maps | 12/11/2018 9:17 AM |
| 13 | nothing at this time | 12/11/2018 9:13 AM |
| 14 | Pick up at home Pick up at home - the bus will not travel the back roads - no other options such as a volunteer driver have been offered | 12/9/2018 3:56 PM |
| 15 | Extended Hours MORE HOURS AND TRIPS | 12/6/2018 12:56 PM |
| 16 | Extended Service HAVE A BUS FROM CABOT TO MONTPELIER AND BURLINGTON | 12/6/2018 12:52 PM |
| 17 | NOT ANY | 12/6/2018 12:49 PM |
| 18 | Direct Service HAVE TRIPS DIRECTLY TO CENTRAL VT MEDICAL CENTER FROM DOWNTOWN | 12/6/2018 12:46 PM |
| 19 | Extended Hours expand hours, larger bus and space for groceries | 12/5/2018 9:13 AM |
| 20 | Outstanding Service They do their best, it's a team effort | 12/5/2018 9:09 AM |
| 21 | Extended Service Operate on Sundays | 12/5/2018 9:02 AM |
| 22 | Extended Service Shopping to Price Chopper | 12/5/2018 8:53 AM |
| 23 | Direct Service Come closer to my home | 12/4/2018 4:49 PM |
| 24 | Nothing, its a great service | 12/4/2018 2:36 PM |
| 25 | See question 17 | 12/4/2018 10:31 AM |
| 26 | More LINK buses to Burlington and -- especially -- the airport | 12/3/2018 4:31 PM |
| 27 | Extended Hours Extended Service Increase number of trips to Northfield by 2 - One AM and one mid-afternoon | 12/3/2018 4:09 PM |
| 28 | Outstanding Service I think GMT are outstanding to peoples needs | 12/3/2018 3:54 PM |
| 29 | On Time Have more consistency . run on time | 12/3/2018 3:48 PM |
| 30 | New Service Alternate hospital Route - Rt 2 to RT 302 Hospital Hill and down Berlin St. Or Hospital Hill from Rt 302 to Rt 2 | 12/3/2018 3:40 PM |

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| | | |
|----|--|-------------------|
| 31 | On Time Be on time | 12/3/2018 3:24 PM |
| 32 | More Deviations Pick up at home Bus does not pick me up at my door because of limited deviations. | 12/3/2018 3:23 PM |
| 33 | More Deviations Allow more deviated routes | 12/3/2018 3:12 PM |
| 34 | Direct Service I have a condition that limits physical energy. I don't have the energy to wait around when the buses stop between. | 12/3/2018 3:05 PM |
| 35 | Extended Service Would be great if circular would run on Saturdays, but understand why it does not | 12/3/2018 3:04 PM |
| 36 | On Time Pick me up on time. | 12/3/2018 2:56 PM |
| 37 | Not Really Sure | 12/3/2018 2:55 PM |
| 38 | I used Volunteer Car | 12/3/2018 2:49 PM |
| 39 | Improved Messaging get a message system that works, so if a pick up is cancelled, the message will be delivered. sometimes we've called to cancel the previous day or night and nothing happens with the message. The driver never knows | 12/3/2018 2:49 PM |
| 40 | Extended Hours Increase number of trips | 12/3/2018 2:45 PM |
| 41 | do better i ride I have a walker sometimes the drivers do what me to bring it (sic) | 12/3/2018 2:45 PM |
| 42 | More Drivers Have more drivers so they are able to easily get to you when you need to be picked up | 12/3/2018 2:44 PM |
| 43 | More Drivers need more support in getting driver to get food on 1st-3rd without taking the bus can't carry all what I need spending too much money on sides store | 12/3/2018 2:40 PM |
| 44 | Extended Service Put Prospect St. Apts. on regular route with MSAC destination just across the river! | 12/3/2018 2:36 PM |
| 45 | Bus service doesn't work. Unable to get to pickup location. Also challenges with memory and where and what time to be there | 12/3/2018 2:36 PM |
| 46 | Outstanding Service Doing great job now | 12/3/2018 2:34 PM |
| 47 | N/A | 12/3/2018 2:33 PM |
| 48 | Bigger Bus Extended Hours Get a bigger bus that runs all day from Montpelier | 12/3/2018 2:31 PM |
| 49 | Extended Service Got rid of all mid day I freeze when I get stuck in Montpelier | 12/3/2018 2:28 PM |
| 50 | Extended Hours Extended Service Have. Ore frequent trips expand hours and sundays | 12/3/2018 2:24 PM |
| 51 | Be Polite Bigger Bus Be more polite with people and have more room on bus | 12/3/2018 2:22 PM |
| 52 | New Service Expand to E. Montpelier in areas not already served... | 12/3/2018 2:20 PM |
| 53 | Bigger Bus To have bigger buses | 12/3/2018 2:14 PM |
| 54 | Be Polite Stop people talking extensively to drivers and vice versa. Drivers must limit contact with passengers and concentrate on driving. | 12/3/2018 2:10 PM |
| 55 | Direct Service Direct service to Barre-Montpelier Rd | 12/3/2018 2:04 PM |
| 56 | Education How all the buses in the different counties could line up better. Could you get further travel real - back and forth. | 12/3/2018 2:03 PM |
| 57 | Nothing | 12/3/2018 1:56 PM |
| 58 | Improved Messaging Have a choice on the phone that says "schedule an appointment" | 12/3/2018 1:50 PM |
| 59 | Qualification Process If John gets this service again, try to connect with doctor's office or clinic that treat his feet on a regular basis. For example, I'm trying to get care for John's feet. he needs this service very badly, Medicaid doesn't pay, because he is not diabetic. If he qualified for this service, which he had before, maybe talk with Berlin Rehab for monthly trips to and from clinic. | 12/3/2018 1:50 PM |
| 60 | Scheduling Appointment for the next two weeks | 12/3/2018 1:46 PM |
| 61 | Improved Messaging make frequent & easy to access | 12/3/2018 1:39 PM |
| 62 | Scheduling Scheduling | 12/3/2018 1:37 PM |

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| | | |
|----|---|--------------------|
| 63 | Bigger Bus bigger bus | 12/3/2018 1:36 PM |
| 64 | Improved Messaging Scheduling 1) let me know when they arrive to pick me up and I miss apt. 2) failed to wait to bring me back from an apt in White River junction | 12/3/2018 1:31 PM |
| 65 | Education Many people do not know about it. You need more information to people | 12/3/2018 1:25 PM |
| 66 | Direct Service Extended Service Home pick up & return for medical appts, grocery, drug store Accommodate walker and oxygen, | 12/3/2018 1:21 PM |
| 67 | Outstanding Service Keep up the good work & thanks | 12/3/2018 1:17 PM |
| 68 | Extended Service Routes to Barre | 12/3/2018 1:14 PM |
| 69 | Shopping Grocery shopping could be better. Telling how much shopping | 12/3/2018 1:13 PM |
| 70 | Extended Service Expanded circulator/ Montpelier days no bus on sat or sun | 12/3/2018 1:11 PM |
| 71 | On Time Watch out for people that are running to catch the bus because it's early | 12/3/2018 1:07 PM |
| 72 | assist me boarding bus with walker and front seat | 12/3/2018 1:06 PM |
| 73 | New Service More trips to Cabot and trips to barre and Montpelier | 12/3/2018 1:04 PM |
| 74 | Be Polite Drivers slow down | 12/3/2018 1:00 PM |
| 75 | Extended Hours Longer hours of operation how Plainfield Health Center and Hospital Hill | 12/3/2018 12:57 PM |
| 76 | New Service Bus on weekends to get to Burlington for a Flynn show or airport services during the week | 12/3/2018 12:55 PM |
| 77 | Cover all of vermont | 12/3/2018 12:53 PM |
| 78 | Extended Hours Extended Service expanded hours and service area | 12/3/2018 12:46 PM |
| 79 | Satisfied I'm very satisfied the gmt bus drivers are very courteous | 12/3/2018 12:43 PM |
| 80 | Direct Service On Time Don't use fixed route buses for deviations- makes the bus late. | 12/3/2018 12:43 PM |
| 81 | New Service Go to Dartmouth (NH) or South Burlington for medical appointment | 12/3/2018 12:38 PM |
| 82 | On Time To be on time and to follow the times they are suppose too | 12/3/2018 12:38 PM |
| 83 | Service lower state street, league drive, and three mile bridge re | 12/3/2018 12:37 PM |
| 84 | Drive in driveway make easier in the winter | 12/3/2018 12:31 PM |
| 85 | local scheduling, expanded time for the trip to get on and off the bus to make the appointment. Additional training for seat bet hookup of for person in wheelchair | 12/3/2018 12:31 PM |
| 86 | Less conversation between drivers and passengers | 12/3/2018 12:31 PM |
| 87 | Make runs every town | 12/3/2018 12:27 PM |
| 88 | 1.) Transportation available from a Park & Ride to be located in Calais (E. Calais or M corner) to E. Mplr Park 7 Ride. 2.) from where o could hopefully connect to a GMT bus. | 12/3/2018 12:23 PM |
| 89 | Help with scheduling | 12/3/2018 12:22 PM |
| 90 | Be consistant | 12/3/2018 12:17 PM |
| 91 | Provide service to East Barre so I could visit my sister | 12/3/2018 12:13 PM |
| 92 | Friendlier drivers, better customer service & more patient drivers | 12/3/2018 12:13 PM |
| 93 | Have drivers willing to put walkers on the bus | 12/3/2018 12:08 PM |
| 94 | When we use them they are very good. | 12/3/2018 12:05 PM |
| 95 | Help people carry on walkers. Be friendly to everyone | 12/3/2018 12:04 PM |
| 96 | Service to graniteville which would allow personal and medical needs | 12/3/2018 12:03 PM |
| 97 | Bus stops that are covered, longer crossing times, operation times, people need to work. | 12/3/2018 11:56 AM |
| 98 | Know what vehicle is picking you up. A central place to stand @ Dr. office | 12/3/2018 11:38 AM |
| 99 | more frequent run between downtown MONTPELIER & downtown Barre after/before commter hours | 12/3/2018 11:22 AM |

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| 100 | Don't be early, correct passengers when they are loud and/or obnoxious, treat all the fares equally, make sure that all stops have updated schedules, and try to keep bus stops clean. Create a better Mid-Day schedule, punish those who smoke at bus stops, repair windows at bus stops with canopy's, make it more pleasurable for fares | 11/30/2018 11:55 AM |
| 101 | Do not currently need | 11/28/2018 9:41 PM |
| 102 | take me to my doctor's office in south barre and pick me up on time take me home on time. this has not happened for me that's why i don't see my doctor | 11/23/2018 11:45 AM |
| 103 | I have explained this in answers to other questions. | 11/19/2018 5:04 PM |
| 104 | Not sure | 11/19/2018 4:07 PM |
| 105 | I would use the Circulator bus all the time IF it was a true circulator - i.e. I could go to any bus stop and be able to catch the bus within say 15-20 min. | 11/18/2018 8:34 PM |
| 106 | serve free coffee on board, pull closer to curb for pickup/dropoff | 11/18/2018 10:09 AM |
| 107 | Make it more available i rural areas | 11/17/2018 10:37 AM |
| 108 | I am a care giver and the person I care for has chronic pain and cannot sit and wait for long periods of time. For her, timing is critical in terms of pick up and transport. | 11/16/2018 5:30 PM |
| 109 | Have bus service on Route 100 to pick up riders and take them to Waterbury to connect to other routes | 11/16/2018 12:13 PM |
| 110 | I think in addition to providing services to those with needs, a commuter bus on the route 12 north corridor. | 11/16/2018 11:20 AM |
| 111 | See answer to # 17 | 11/15/2018 4:14 PM |
| 112 | In the winter I don't go out unless the weather is fairly good. So I go out for medical appointments and the drivers have dropped in safe areas since I am in a wheelchair it is very appreciated. | 11/15/2018 8:00 AM |
| 113 | See above | 11/14/2018 12:08 PM |
| 114 | Pick up at my house | 11/14/2018 11:07 AM |
| 115 | The Call center in Burlington is not easy to work with | 11/14/2018 10:09 AM |
| 116 | More money into the system for Monthly Pass | 11/14/2018 9:36 AM |
| 117 | More frequent service to the Middlebury area | 11/14/2018 8:04 AM |
| 118 | Please add a later bus from Burlington to Montpelier for UVMMC employers (after 7:30 from hospital) | 11/13/2018 11:26 PM |
| 119 | I'm not sure. I have a regular appointment twice a year that's just a little more than 3/4 mile off route and scheduling GMT for that appointment increases my anxiety about that appointment. One time, a driver asked what type of doctor I was seeing while there were other people on the bus. I don't think the drivers should have the doctors names, just the address. Also, it's very difficult to schedule appointments on the Barre-Montpelier Road due to the mid-day schedule. I do my best to schedule my appointments to coincide with the schedule but it's not always possible. | 11/13/2018 5:03 PM |
| 120 | GMTA satisfactorily meets my needs. | 11/13/2018 2:55 PM |
| 121 | GMT could re-do their schedule/map to actually reflect it's "hard stops" and then actually stop at them. I should not have to say I want to get off at the American Legion in Barre, but I always do because most drivers just drive right on by. There also needs to be a shelter/kiosk or at least proper signage at the hard stops. There is barely anything to indicate a stop at the American Legion for example except a no parking/bus stop sign post. Also a poor choice is the "State St at Bailey St" stop in Montpelier- it is not at all clear where to stand. I waited at the corner next to a signpost with a bus symbol on it and got schooled by the driver because apparently the actual stop is back near the credit union (this is NOT AT ALL APPARENT TO A BLIND PERSON). GMT needs to have much more reliable timing- 2 out of 3 times I have to wait 5 or more minutes past the scheduled time. | 11/13/2018 2:25 PM |
| 122 | Not sure | 11/12/2018 5:59 PM |
| 123 | Limited runs of city route and hospital hill bus routes on sundays | 11/12/2018 11:49 AM |
| 124 | Refer to my comment made in response to question 17. | 11/11/2018 4:38 PM |
| 125 | Make a loop around Middlesex up Shady Rill Road (Rt 12) | 11/10/2018 11:23 PM |

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|-----|---|--------------------|
| 126 | Some people do not have access to a car, even when somebody who lives there has one | 11/10/2018 6:02 PM |
| 127 | More stops in Northfield and Barre Town | 11/10/2018 4:41 PM |
| 128 | cost effective door to door service | 11/10/2018 4:41 PM |
| 129 | ok | 11/10/2018 4:36 PM |
| 130 | Small carrier use for those with disabilities | 11/10/2018 4:25 PM |
| 131 | Being more timely and not leaving earlyier then schedualed. | 11/10/2018 4:05 PM |
| 132 | Expand area | 11/10/2018 9:07 AM |
| 133 | When the extra routes are available, give me as much info about how-to, and the confines of using the bus. I have a borrowed car for now, but look forward to using the bus/or ride share to get to scheudled events. Knowing BEST times (less busy) or such is helpful, too. | 11/9/2018 12:33 PM |
| 134 | Understand that many high school students have jobs that start before 3 pm from a flexible pathways to graduation situation. Would like to be able to access my job easily and on time | 11/9/2018 9:26 AM |
| 135 | see above | 11/9/2018 9:18 AM |
| 136 | trips for senior center and grocery shopping | 11/9/2018 8:34 AM |
| 137 | Expand service to out lying towns. Put bus schedules on FPF once a week | 11/9/2018 6:50 AM |
| 138 | A route closer to my home | 11/9/2018 6:05 AM |
| 139 | have enclosed benches at bus stops for waiting passengers | 11/9/2018 5:04 AM |
| 140 | longer and weekend hours. Could there be a "fragrance free" section on the bus? | 11/9/2018 12:45 AM |
| 141 | Allowing dog to come along | 11/8/2018 10:18 PM |
| 142 | Increase more trips and make it easier. | 11/8/2018 8:52 PM |
| 143 | it's fine | 11/8/2018 7:16 PM |
| 144 | offer evening and weekend service | 11/8/2018 7:01 PM |
| 145 | No black-out times mid-day!!! Closer pick-up times, easier predictability. | 11/8/2018 6:59 PM |
| 146 | Please increase the frequency and need bus services to Burlington from Montpelier on weekends. That will be very helpful | 11/8/2018 6:06 PM |
| 147 | Private driver to accommodate uneven schedule | 11/8/2018 5:48 PM |
| 148 | Adequate heating and air conditioning | 11/8/2018 5:30 PM |
| 149 | If GMT could expand to include more rural areas, that would be great! | 11/8/2018 5:28 PM |
| 150 | somewat expanded mid day schedule to Barre and Northdiled | 11/8/2018 2:38 PM |
| 151 | stop hiring such gabby drivers | 11/8/2018 1:29 PM |
| 152 | Quieter trips (without the above mentioned non stop, loud conversations that some drivers initiate with passengers sitting behind them. | 11/8/2018 10:01 AM |
| 153 | Expanded service and service to Montpelier to Burlington on Saturda | 11/8/2018 9:54 AM |
| 154 | Have the bus go from Freedom Drive directly to downtown. | 11/8/2018 9:53 AM |
| 155 | Regular service with convenient transfers. Posted signage of trip schedule | 11/8/2018 7:13 AM |
| 156 | just hang in there, i quickly approaching the point where it will be our only choice. i am excited to learn to do it, if i can cope with it. | 11/7/2018 8:47 PM |
| 157 | Maybe a little more training for drivers about working with passengers who have difficulty communicating verbally | 11/7/2018 7:37 PM |
| 158 | Provide information about your services. | 11/7/2018 7:03 PM |
| 159 | Make sure to meet my deviation needs, because sometimes they forget to come get me. | 11/7/2018 6:24 PM |
| 160 | Expand bus service along Route 14 to Willianstown | 11/7/2018 6:21 PM |
| 161 | Provide entry without stairs. I have very bad knees and climbing stairs hurts too much | 11/7/2018 5:56 PM |

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| 162 | To offer to door rides without having to wait around to long | 10/26/2018 7:34 AM |
| 163 | Expand service area; need a core route to each town. | 10/25/2018 9:14 PM |
| 164 | More frequent trips | 10/24/2018 8:52 PM |
| 165 | Getting the times in my head, its more my problem | 10/24/2018 8:10 PM |
| 166 | I need to find out if they can go where i need to go | 10/24/2018 2:01 PM |
| 167 | I don't use GMT, because I don't live in the Barre/Montpelier area. | 10/24/2018 9:47 AM |

Q19 Do you have anything else to share about your experiences using the bus? Please enter an answer and click OK to skip to the next question.

Answered: 128 Skipped: 142

| # | RESPONSES | DATE |
|----|---|---------------------|
| 1 | I have always has great helpful drivers | 12/17/2018 10:04 AM |
| 2 | In general the service i received by gmt was good | 12/17/2018 9:57 AM |
| 3 | I Really Would Also Feel Better About Commuting With Other People Who Know Me. NOT Commuting Alone All The Time. | 12/14/2018 9:27 PM |
| 4 | very grateful for volunteer driver program | 12/12/2018 3:20 PM |
| 5 | When I needed the help and was able to use it, it was wonderful and much appreciated | 12/12/2018 3:17 PM |
| 6 | I am happy with them from my riding the bus | 12/11/2018 9:36 AM |
| 7 | All drivers were very polite and friendly | 12/11/2018 9:19 AM |
| 8 | No | 12/11/2018 9:13 AM |
| 9 | No | 12/9/2018 3:56 PM |
| 10 | VERY PLEASED TO HAVE THE SERVICE. WHAT WOULD BE GOOD FOR ME IS BETTER ACCESS TO DOWNTOWN MONTPELIER AND A WAY TO VISIT FRIENDS. AT 86 ITS GETTING HARDER TO USE THE REGULAR BUS ROUTE. THE IS A NEED I BELIEVE FOR THE ABILITY TO GET TO MONTPELIER EASIER AND TO GET A RIDE HOME. I TRIED THE CALL FOR A CARR FOR APPOINTMENT AND DIDN'T HAVE GOOD LUCK WITH THIS. | 12/6/2018 12:56 PM |
| 11 | EXCELLENT DRIVERS, VERY KIND. THANK YOU | 12/6/2018 12:52 PM |
| 12 | THE VOLUNTEERS WERE VERY PLEASANT AND HELPFUL | 12/6/2018 12:49 PM |
| 13 | I have very positive bus rides, I won't ever complain | 12/5/2018 9:09 AM |
| 14 | riding the bus is great service | 12/5/2018 9:05 AM |
| 15 | Son't like hearing some passengers talking about them or someone selling drugs or buying pills and bus driver saying nothing to them. | 12/4/2018 2:36 PM |
| 16 | I have poor vision so riding the bus would be difficult, Prefer the volunteer driver takes me and waits and I wold be glad to make a donation for these rides. The taxi service in the area is sketchy and I trust the GMTA drivers to look out for me. | 12/4/2018 2:27 PM |
| 17 | I wish I could call and get to the senior center or church or shopping with short notice. It's nice I can drive, if not or out of town, I need help. | 12/4/2018 2:17 PM |
| 18 | All the GMTA drivers have been very courteous and some have gone out of their way to be helpful, which I appreciate. | 12/4/2018 10:31 AM |
| 19 | All of the drivers (both bus and volunteer) have been very nice, helpful and kind | 12/3/2018 4:09 PM |
| 20 | Too many mentally ill, but it's not GMT's fault | 12/3/2018 3:54 PM |
| 21 | I believe in public transportation and am very pleased that we have as much as we have. | 12/3/2018 3:48 PM |
| 22 | The free circulator needs to expand service to and down River and Berlin streets | 12/3/2018 3:40 PM |
| 23 | Not all of the volunteer drivers are courteous. | 12/3/2018 3:23 PM |
| 24 | Lovely drivers; they are very good and deal well with an occasional challenging passenger. | 12/3/2018 3:11 PM |
| 25 | My disability is a need for eye injections every 8 weeks and with the medication the doctor doesn't want me to drive. So GMT have been a "god send" to me as I live alone and have no one I can call on. They do a fantastic job and I donate money to whomever they advise me too. The rides are free. P.S I am 94 years old. That is a disability but not to me!! | 12/3/2018 3:10 PM |

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| | | |
|----|---|-------------------|
| 26 | The buses need to operate all day and not have those gaps in service. | 12/3/2018 3:05 PM |
| 27 | Your drivers (bus and private car) have been wonderful Caring polite Sensitive - keep up the great work. | 12/3/2018 3:04 PM |
| 28 | Drivers are very helpful, nice and polite | 12/3/2018 3:00 PM |
| 29 | Actually I have been treated very well the best they seem to be able to offer for now | 12/3/2018 2:55 PM |
| 30 | More easy to contact dispatcher in an emergency. For example what if a driver doesn't show up as scheduled this happened and I could not get. In touch with anyone, left a message and never received a call back. It was a saturday | 12/3/2018 2:52 PM |
| 31 | All goes good for me | 12/3/2018 2:51 PM |
| 32 | Very good service when needed in the past. | 12/3/2018 2:48 PM |
| 33 | I usually ride volunteer personal cars. The drivers are very kind and helpful. It's a wonderful service for people who aren't able to drive anymore. | 12/3/2018 2:44 PM |
| 34 | Drivers are very helpful. Some have carried my bags into house | 12/3/2018 2:41 PM |
| 35 | there nothing you can do they doing the best they can Because of traffic snow etc | 12/3/2018 2:40 PM |
| 36 | Main problem is need to ride for miles to just get across river to senior center. Shorter, more targeted routs would be helpful. Also, from what was said at meeting it is my understanding that para transit would replace deviated route entirely. It is one or the other. Since I'm not sure that i would qualify for para, I would prefer to stick with deviated route in Montpelier, at least. Perhaps this would be better in rural towns only. | 12/3/2018 2:36 PM |
| 37 | Excellent service | 12/3/2018 2:34 PM |
| 38 | No | 12/3/2018 2:33 PM |
| 39 | Some of the drivers are rude | 12/3/2018 2:31 PM |
| 40 | You need heated bus stops | 12/3/2018 2:28 PM |
| 41 | I'm very satisfied with GMT and would like considered #18 | 12/3/2018 2:24 PM |
| 42 | The drivers treat me good | 12/3/2018 2:14 PM |
| 43 | Drivers forgot to pick me Up. Some passengers make the bus environment scary. Make sure everyone pays. | 12/3/2018 2:10 PM |
| 44 | Expand hours of availability | 12/3/2018 2:04 PM |
| 45 | Price of rides good each way. | 12/3/2018 2:03 PM |
| 46 | No | 12/3/2018 1:56 PM |
| 47 | Waterbury Center | 12/3/2018 1:55 PM |
| 48 | It's hard when scheduling a doctors appointment to know how long I'll be. I'd rather call the dispatcher when I'm finished but maybe that makes for too much of a scheduling headache. Still the 2 times I used a volunteer driver, he had to wait a while for me. | 12/3/2018 1:50 PM |
| 49 | At one time years ago there was a bus to BVT airport, I would like to have easy access to out of state places. Train stop in Northfield good for me & students @ Norwich. Not everyone 80 wants to stay in VT all the time. | 12/3/2018 1:39 PM |
| 50 | Sometime late for appointments | 12/3/2018 1:37 PM |
| 51 | They go too fast & it is hard ti keep my balance. | 12/3/2018 1:33 PM |
| 52 | Volunteer drivers are not dependable | 12/3/2018 1:31 PM |
| 53 | I feel lucky to have this service when I can't find another way | 12/3/2018 1:28 PM |
| 54 | It's nice to be able to bring a bike on the ride so i dont have to walk | 12/3/2018 1:07 PM |
| 55 | No, it's OK | 12/3/2018 1:06 PM |

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|----|---|---------------------|
| 56 | You have taken care of the noise harassment, I have seen an improvement on the bus | 12/3/2018 1:06 PM |
| 57 | The drivers are very courteous | 12/3/2018 1:04 PM |
| 58 | Quite noisy lift | 12/3/2018 1:00 PM |
| 59 | Only with trying to get confirmation and schedule with the office | 12/3/2018 12:57 PM |
| 60 | GMT is the best service in my opinion | 12/3/2018 12:53 PM |
| 61 | The bus drivers are very helpful | 12/3/2018 12:43 PM |
| 62 | No | 12/3/2018 12:43 PM |
| 63 | Please fix "application errors" on automated systems/trips can be accepted or ? | 12/3/2018 12:42 PM |
| 64 | So far I'm very satisfied with the bus I could use (all of them for medical appointments) and I'm very thankful that I could use the bus | 12/3/2018 12:38 PM |
| 65 | Bus drivers need to be nicer to the people on the bus | 12/3/2018 12:38 PM |
| 66 | no | 12/3/2018 12:31 PM |
| 67 | I've had some exceptional drivers, so I good drivers and 3 drivers I don't ever want to ride with again | 12/3/2018 12:31 PM |
| 68 | Volunteer drivers checked over a little more | 12/3/2018 12:28 PM |
| 69 | Announce the destination to where the next stop is ahead of time | 12/3/2018 12:27 PM |
| 70 | Great job keep it up | 12/3/2018 12:22 PM |
| 71 | Drivers always friendly and courteous | 12/3/2018 12:13 PM |
| 72 | Getting tired of unfriendly, pushy drivers | 12/3/2018 12:13 PM |
| 73 | No | 12/3/2018 12:05 PM |
| 74 | Nothing | 12/3/2018 12:03 PM |
| 75 | Ok | 12/3/2018 11:56 AM |
| 76 | pick up @ home is always good, pick up @ dr. or other apt., I've had to wait up to 3 hours or call someone | 12/3/2018 11:38 AM |
| 77 | Build it and they will come | 12/3/2018 11:22 AM |
| 78 | I have seen drivers blow off fares when they are standing on the opposite side of the street waving to the bus driver to wait. example: stop sign at Granger Road in Berlin. I have witnessed Drivers allow their acquaintances to provoke a verbal attack against someone on the bus, maybe this is how GMT gets individuals kicked off the bus that they have no other recourse for? You can learn a lot about people when you ride the bus, even drivers! Words Hurt! Passengers deserve better. And, the dispatcher has been very "rude" to fares inquiring about where the bus is? There should be some way to alert bus drivers to stop at bus stops and not drive right on by without paying attention for fares! Provide the GMT lights for fares that ride the bus in the dark, maybe place more lighting at those stops that could use it? I hear solar is cheap! | 11/30/2018 11:55 AM |
| 79 | Currently do not use | 11/28/2018 9:41 PM |
| 80 | it's great to get to the hospital. not any where else i need to go | 11/23/2018 11:45 AM |
| 81 | I do but would rather focus on what I have outlined in these answers as they have priority. | 11/19/2018 5:04 PM |
| 82 | Again, for my mom to use the bus she would need assistance getting on and off the bus - perhaps this could be accomplished with a volunteer "navigator" who rides the bus and is prepared to assist riders who need help. | 11/18/2018 8:34 PM |
| 83 | nope | 11/18/2018 10:09 AM |
| 84 | No | 11/17/2018 10:37 AM |
| 85 | She cannot ride the bus. And she needs more allotted travel time. | 11/16/2018 5:30 PM |
| 86 | I would like to experience and need the bus to help me connect to other places | 11/16/2018 12:13 PM |
| 87 | Just make it available for more people 7 days a week who do not live near or on the current bus routes - this would enable me to stay in my home and not depend upon my son for help. | 11/15/2018 4:14 PM |

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| 88 | I have use the bus to go to medical appointments and once or twice a few friends and I used the bus to go to the fair, that was several years ago. Sometimes you need a ride that is custom to your needs. I guess that is few and far between so it may not be easily offered. | 11/15/2018 8:00 AM |
| 89 | Its not working for me | 11/14/2018 10:09 AM |
| 90 | The majority of your drivers are marvelous, caring, kind, and professional. Those that aren't should NOT be driving your buses and, if they leave, should NEVER be rehired, yet that's exactly what happens. | 11/14/2018 8:04 AM |
| 91 | No. | 11/13/2018 5:03 PM |
| 92 | GMTA is to be commended on their bus service. | 11/13/2018 2:55 PM |
| 93 | It is a necessary evil that I must use the bus to get to work as I am legally blind. My blindness manifests as acute tunnel vision and night-blindness. I think the brochure sucks for the visually impaired and many of the stops are poorly marked. I cannot see my stop in time to pull the string, and some of the drivers are kind of pissy when when I tell them where I need to go when I get on. I am also growing very frustrated with certain riders in wheelchairs never being asked to show thier pass or pay, and basically riding the bus to Price Chopper to panhandle and then taking the bus to the liquor store. All riders need to pay or show a pass EVERY ride. If I'm going to have to be late for someone in a wheelchair just making multiple trips to panhanfle, then they could at least pay. | 11/13/2018 2:25 PM |
| 94 | Making sure that people don't discuss politics on the bus, since that is such a "hot issue" right now & could cause a fight. | 11/12/2018 5:59 PM |
| 95 | The Local drivers are awesome | 11/12/2018 11:49 AM |
| 96 | Some GMT drivers are in such a rush and focused the ot things that they often speed by waiting passengers either without spotting them or just not bothering to stop and pick them up. Happens a lot on the Barre Montpelier routes, but also sometimes on the Montpelier Hospital Hill route as well. | 11/11/2018 4:38 PM |
| 97 | Have not been able to use it because it does not come out this far | 11/10/2018 11:23 PM |
| 98 | no | 11/10/2018 4:41 PM |
| 99 | o | 11/10/2018 4:36 PM |
| 100 | Overall the fixed routes I use are great. Drivers for tye most part are friendly and willing to help anyway they can. | 11/10/2018 4:25 PM |
| 101 | Don't use at this time | 11/10/2018 9:07 AM |
| 102 | The drivers are awesome! The system didn't seem to respond easily to a change/cancellation, so I was glad I called a second time to verify. | 11/9/2018 12:33 PM |
| 103 | Thank you for asking | 11/9/2018 9:26 AM |
| 104 | The drivers are helpful and courteous | 11/9/2018 8:34 AM |
| 105 | no | 11/9/2018 5:04 AM |
| 106 | I enjoy the friendly and helpful drivers | 11/9/2018 12:45 AM |
| 107 | The bus takes longer than my car, therefore I don't want to leave dog behind | 11/8/2018 10:18 PM |
| 108 | No | 11/8/2018 8:52 PM |
| 109 | I hope this service will be available at low cost or free to those who are in financial need. Those of us who can afford to pay for service should be asked to pay a reasonable amount, if only to support services for those who can't afford it. | 11/8/2018 8:10 PM |
| 110 | no | 11/8/2018 7:16 PM |
| 111 | The bus drivers and office staff in Montpelier are incredibly service-oriented. | 11/8/2018 7:01 PM |
| 112 | The mid-day lack of service. I lost a lot of time at work because I had to pick up my son in Barre (from Montpelier), otherwise he would have waited an hour or more for a bus. | 11/8/2018 6:59 PM |
| 113 | I am using 92 circulator, which is my daily to go bus from my office to home. Deviated to Department of labor, unfortunately there is no red light when the bus turns from 5 Green mountain drive which is not easy for any bus coming around | 11/8/2018 6:06 PM |
| 114 | No | 11/8/2018 5:30 PM |

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|-----|---|--------------------|
| 115 | Recently dependability of being on time much better | 11/8/2018 2:38 PM |
| 116 | buses need to be cleaned as they frequently smell awful which makes me avoid riding in them | 11/8/2018 1:29 PM |
| 117 | Once to my astonishment a special free of charge bus was arranged to take me only on a deviation to an eye clinic appointment in Berlin. When I asked the driver why, he said to be sure to get me to my appointment on time. THANK YOU! (I got there on time.) | 11/8/2018 10:01 AM |
| 118 | GMT has EXCELLENT customer service; drivers really care | 11/8/2018 9:54 AM |
| 119 | It is easy enough to get on from home, but not sure when bus is there. Harder to walk home carrying bags | 11/8/2018 7:13 AM |
| 120 | No, we don't have to use it however we might if we knew more about the paraservice. | 11/7/2018 7:03 PM |
| 121 | I really dislike it when people do grooming tasks and swear on the bus, with no reprimand from the driver. | 11/7/2018 6:24 PM |
| 122 | buses have often been later than scheduled, didn't know if I missed it | 11/7/2018 6:21 PM |
| 123 | No | 11/7/2018 5:56 PM |
| 124 | Most of the drivers have been great | 10/26/2018 7:34 AM |
| 125 | no | 10/25/2018 9:14 PM |
| 126 | If I am walking, I would like the drivers to do the speed limit and stop at the pedestrian crossing if I am waiting to cross. | 10/24/2018 8:52 PM |
| 127 | Excellent drivers | 10/24/2018 8:10 PM |
| 128 | I have no other comments. | 10/24/2018 9:47 AM |

Q20 What town do you live in? Please enter an answer and click OK to skip to the next question.

Answered: 251 Skipped: 19

| # | RESPONSES | DATE |
|----|--|---------------------|
| 1 | Duxbury | 1/18/2019 7:15 AM |
| 2 | Barre City | 12/17/2018 10:04 AM |
| 3 | Barre Town | 12/17/2018 10:00 AM |
| 4 | Williamstown | 12/17/2018 9:57 AM |
| 5 | Burlington, Vermont | 12/14/2018 9:27 PM |
| 6 | Montpelier | 12/12/2018 3:20 PM |
| 7 | Barre | 12/12/2018 3:17 PM |
| 8 | Waterbury Village | 12/12/2018 3:14 PM |
| 9 | Montpelier | 12/11/2018 4:35 PM |
| 10 | Barre | 12/11/2018 9:36 AM |
| 11 | Montpelier | 12/11/2018 9:34 AM |
| 12 | Montpelier | 12/11/2018 9:32 AM |
| 13 | Barre | 12/11/2018 9:29 AM |
| 14 | Barre | 12/11/2018 9:27 AM |
| 15 | Marshfield | 12/11/2018 9:19 AM |
| 16 | Barre | 12/11/2018 9:14 AM |
| 17 | Barre | 12/11/2018 9:13 AM |
| 18 | Montpelier | 12/11/2018 9:10 AM |
| 19 | Barre | 12/11/2018 9:08 AM |
| 20 | Waitsfield | 12/11/2018 9:06 AM |
| 21 | Montpelier | 12/11/2018 9:04 AM |
| 22 | North Calais | 12/9/2018 3:56 PM |
| 23 | WASHINGTON | 12/6/2018 1:00 PM |
| 24 | Montpelier | 12/6/2018 12:56 PM |
| 25 | CABOT | 12/6/2018 12:52 PM |
| 26 | CABOT | 12/6/2018 12:49 PM |
| 27 | BARRE TOWN | 12/6/2018 12:46 PM |
| 28 | I get out of work at 5 in Berlin but your bus comes to late for me to catch the last bus home to Northfield. Also, I know get up an hour early to catch first bus so I will not be late again. | 12/5/2018 11:59 AM |
| 29 | Barre | 12/5/2018 9:13 AM |
| 30 | Barre | 12/5/2018 9:09 AM |
| 31 | Barre | 12/5/2018 9:05 AM |
| 32 | Montpelier | 12/5/2018 9:02 AM |
| 33 | Homeless, Barre/Montpelier | 12/5/2018 8:59 AM |

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|----|-----------------------|--------------------|
| 34 | Montpelier | 12/5/2018 8:56 AM |
| 35 | Barre | 12/5/2018 8:53 AM |
| 36 | Waterbury | 12/4/2018 4:49 PM |
| 37 | Waterbury | 12/4/2018 4:41 PM |
| 38 | Barre | 12/4/2018 2:36 PM |
| 39 | Barre Town | 12/4/2018 2:27 PM |
| 40 | Barre | 12/4/2018 2:20 PM |
| 41 | Barre Town | 12/4/2018 2:17 PM |
| 42 | Barre Town | 12/4/2018 2:10 PM |
| 43 | Barre City | 12/4/2018 10:31 AM |
| 44 | Calais | 12/3/2018 4:31 PM |
| 45 | Northfield | 12/3/2018 4:09 PM |
| 46 | Berlin | 12/3/2018 4:00 PM |
| 47 | Barre | 12/3/2018 3:54 PM |
| 48 | Montpelier | 12/3/2018 3:48 PM |
| 49 | Montpelier | 12/3/2018 3:40 PM |
| 50 | Barre | 12/3/2018 3:32 PM |
| 51 | East Montpelier | 12/3/2018 3:27 PM |
| 52 | Barre | 12/3/2018 3:24 PM |
| 53 | Barre City | 12/3/2018 3:23 PM |
| 54 | Berlin | 12/3/2018 3:19 PM |
| 55 | Barre City | 12/3/2018 3:12 PM |
| 56 | Montpelier | 12/3/2018 3:11 PM |
| 57 | Montpelier | 12/3/2018 3:10 PM |
| 58 | Barre Town/Barre City | 12/3/2018 3:05 PM |
| 59 | Montpelier | 12/3/2018 3:04 PM |
| 60 | Barre | 12/3/2018 3:00 PM |
| 61 | Barre City | 12/3/2018 2:56 PM |
| 62 | Montpelier | 12/3/2018 2:55 PM |
| 63 | Waterbury Center | 12/3/2018 2:52 PM |
| 64 | Montpelier, | 12/3/2018 2:52 PM |
| 65 | Plainfield | 12/3/2018 2:51 PM |
| 66 | East Montpelier | 12/3/2018 2:49 PM |
| 67 | East Montpelier | 12/3/2018 2:49 PM |
| 68 | Montpelier | 12/3/2018 2:48 PM |
| 69 | Montpelier | 12/3/2018 2:45 PM |
| 70 | Waterbury | 12/3/2018 2:45 PM |
| 71 | East Montpelier | 12/3/2018 2:44 PM |
| 72 | Montpelier | 12/3/2018 2:42 PM |
| 73 | Barre Town | 12/3/2018 2:41 PM |
| 74 | Barre | 12/3/2018 2:40 PM |

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| 75 | Montpelier | 12/3/2018 2:37 PM |
| 76 | Montpelier | 12/3/2018 2:36 PM |
| 77 | Moretown | 12/3/2018 2:36 PM |
| 78 | moretown | 12/3/2018 2:36 PM |
| 79 | Montpelier | 12/3/2018 2:34 PM |
| 80 | Barre | 12/3/2018 2:33 PM |
| 81 | Barre | 12/3/2018 2:31 PM |
| 82 | Barre | 12/3/2018 2:28 PM |
| 83 | Barre | 12/3/2018 2:28 PM |
| 84 | East Montpelier | 12/3/2018 2:24 PM |
| 85 | Montpelier | 12/3/2018 2:24 PM |
| 86 | Barre | 12/3/2018 2:22 PM |
| 87 | Barre | 12/3/2018 2:22 PM |
| 88 | E. Montpelier | 12/3/2018 2:20 PM |
| 89 | Barre | 12/3/2018 2:20 PM |
| 90 | Barre Town | 12/3/2018 2:15 PM |
| 91 | Barre city | 12/3/2018 2:14 PM |
| 92 | Waterbury | 12/3/2018 2:13 PM |
| 93 | Montpelier | 12/3/2018 2:10 PM |
| 94 | Moretown | 12/3/2018 2:05 PM |
| 95 | Berlin | 12/3/2018 2:04 PM |
| 96 | Montpelier | 12/3/2018 2:03 PM |
| 97 | Barre City | 12/3/2018 2:01 PM |
| 98 | Barre Town | 12/3/2018 1:56 PM |
| 99 | Barre City | 12/3/2018 1:55 PM |
| 100 | Barre | 12/3/2018 1:52 PM |
| 101 | Cabot | 12/3/2018 1:52 PM |
| 102 | Montpelier | 12/3/2018 1:50 PM |
| 103 | Montpelier | 12/3/2018 1:46 PM |
| 104 | Barre City | 12/3/2018 1:45 PM |
| 105 | East Montpelier | 12/3/2018 1:43 PM |
| 106 | Waterbury | 12/3/2018 1:43 PM |
| 107 | Waterbury | 12/3/2018 1:40 PM |
| 108 | Northfield | 12/3/2018 1:39 PM |
| 109 | Montpelier | 12/3/2018 1:37 PM |
| 110 | Barre | 12/3/2018 1:36 PM |
| 111 | East Montpelier | 12/3/2018 1:34 PM |
| 112 | Barre City | 12/3/2018 1:33 PM |
| 113 | Berlin | 12/3/2018 1:31 PM |
| 114 | Northfield | 12/3/2018 1:28 PM |
| 115 | Calais | 12/3/2018 1:28 PM |

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|-----|-----------------|--------------------|
| 116 | Barre | 12/3/2018 1:25 PM |
| 117 | Cabor | 12/3/2018 1:23 PM |
| 118 | Berlin | 12/3/2018 1:21 PM |
| 119 | Barre | 12/3/2018 1:18 PM |
| 120 | Graniteville | 12/3/2018 1:17 PM |
| 121 | Northfield | 12/3/2018 1:16 PM |
| 122 | East Montpelier | 12/3/2018 1:14 PM |
| 123 | Barre city | 12/3/2018 1:13 PM |
| 124 | Barre City | 12/3/2018 1:12 PM |
| 125 | Montpelier | 12/3/2018 1:11 PM |
| 126 | Barre | 12/3/2018 1:07 PM |
| 127 | Barre | 12/3/2018 1:06 PM |
| 128 | Montpelier | 12/3/2018 1:06 PM |
| 129 | Cabot | 12/3/2018 1:04 PM |
| 130 | Montpelier | 12/3/2018 1:03 PM |
| 131 | Northfield | 12/3/2018 1:01 PM |
| 132 | Barre city | 12/3/2018 1:00 PM |
| 133 | Barre City | 12/3/2018 12:58 PM |
| 134 | Montpelier | 12/3/2018 12:57 PM |
| 135 | Barre town | 12/3/2018 12:57 PM |
| 136 | Montpelier | 12/3/2018 12:55 PM |
| 137 | Chelsea | 12/3/2018 12:53 PM |
| 138 | Montpelier | 12/3/2018 12:51 PM |
| 139 | Barre City | 12/3/2018 12:48 PM |
| 140 | Barre town | 12/3/2018 12:47 PM |
| 141 | Barre | 12/3/2018 12:46 PM |
| 142 | Montpelier | 12/3/2018 12:45 PM |
| 143 | Barre City | 12/3/2018 12:44 PM |
| 144 | Barre | 12/3/2018 12:43 PM |
| 145 | Barre | 12/3/2018 12:43 PM |
| 146 | Barre City | 12/3/2018 12:42 PM |
| 147 | Barre Town | 12/3/2018 12:38 PM |
| 148 | Barre city | 12/3/2018 12:38 PM |
| 149 | Montpelier | 12/3/2018 12:37 PM |
| 150 | Montpelier | 12/3/2018 12:37 PM |
| 151 | Barre | 12/3/2018 12:32 PM |
| 152 | Barre | 12/3/2018 12:31 PM |
| 153 | Barre | 12/3/2018 12:31 PM |
| 154 | Montpelier | 12/3/2018 12:31 PM |
| 155 | Barre | 12/3/2018 12:28 PM |
| 156 | Barre city | 12/3/2018 12:27 PM |

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|-----|---------------------------------|---------------------|
| 157 | North Calais | 12/3/2018 12:23 PM |
| 158 | Barre at north barre manor | 12/3/2018 12:22 PM |
| 159 | Waterbury | 12/3/2018 12:21 PM |
| 160 | Barre | 12/3/2018 12:20 PM |
| 161 | Barre City | 12/3/2018 12:17 PM |
| 162 | Barre city | 12/3/2018 12:13 PM |
| 163 | Barre | 12/3/2018 12:13 PM |
| 164 | Barre city | 12/3/2018 12:08 PM |
| 165 | Plainfield | 12/3/2018 12:05 PM |
| 166 | Barre | 12/3/2018 12:04 PM |
| 167 | Graniteville | 12/3/2018 12:03 PM |
| 168 | Barre | 12/3/2018 11:56 AM |
| 169 | East Barre | 12/3/2018 11:38 AM |
| 170 | Montpelier | 12/3/2018 11:28 AM |
| 171 | Montpelier | 12/3/2018 11:22 AM |
| 172 | Barre | 11/30/2018 11:55 AM |
| 173 | Montpelier | 11/28/2018 9:41 PM |
| 174 | montpelier | 11/23/2018 11:45 AM |
| 175 | Montpelier | 11/19/2018 5:04 PM |
| 176 | Montpelier | 11/19/2018 4:07 PM |
| 177 | Montpelier | 11/18/2018 8:34 PM |
| 178 | montpelier | 11/18/2018 10:09 AM |
| 179 | Roxbury | 11/17/2018 10:37 AM |
| 180 | Montpelier | 11/17/2018 10:30 AM |
| 181 | Northfield | 11/16/2018 5:30 PM |
| 182 | Berlin | 11/16/2018 2:10 PM |
| 183 | Duxbury | 11/16/2018 12:13 PM |
| 184 | Worcester | 11/16/2018 11:20 AM |
| 185 | Barre Town | 11/15/2018 4:14 PM |
| 186 | Montpelier | 11/15/2018 8:00 AM |
| 187 | Marshfield | 11/14/2018 6:03 PM |
| 188 | South Burlington | 11/14/2018 12:08 PM |
| 189 | Montpelier | 11/14/2018 11:07 AM |
| 190 | Barre City | 11/14/2018 10:09 AM |
| 191 | Barre City | 11/14/2018 9:36 AM |
| 192 | Vergennes | 11/14/2018 8:04 AM |
| 193 | Montpelier | 11/13/2018 5:03 PM |
| 194 | Montpelier | 11/13/2018 2:55 PM |
| 195 | Barre, and I work in Montpelier | 11/13/2018 2:25 PM |
| 196 | Barre City | 11/12/2018 5:59 PM |
| 197 | Berlin | 11/12/2018 11:49 AM |

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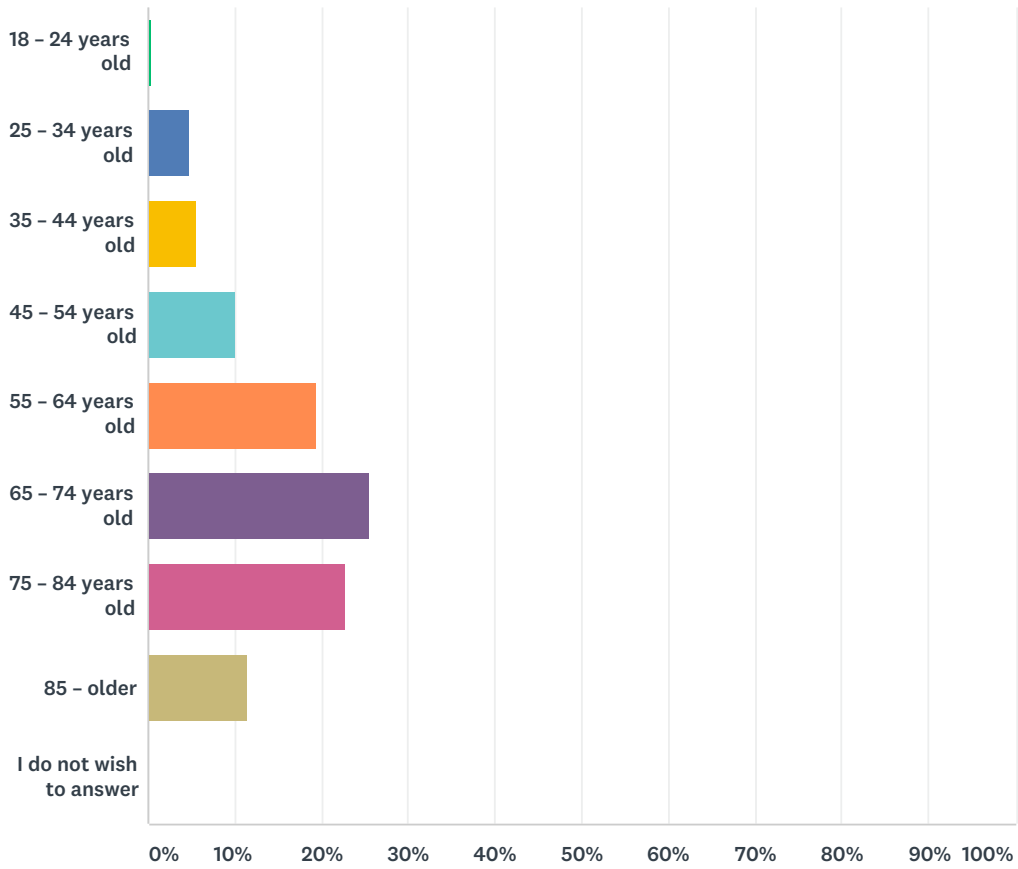
| | | |
|-----|--------------------------------|---------------------|
| 198 | montpelier | 11/12/2018 7:26 AM |
| 199 | Montpelier | 11/11/2018 4:38 PM |
| 200 | Middlesex | 11/10/2018 11:23 PM |
| 201 | Berlin | 11/10/2018 6:02 PM |
| 202 | Northfield | 11/10/2018 4:41 PM |
| 203 | on the outskirts of Barre City | 11/10/2018 4:41 PM |
| 204 | Graniteville | 11/10/2018 4:36 PM |
| 205 | Williamstown | 11/10/2018 4:30 PM |
| 206 | Barre City | 11/10/2018 4:25 PM |
| 207 | Essex | 11/10/2018 4:05 PM |
| 208 | Montpelier | 11/10/2018 9:07 AM |
| 209 | Barre City | 11/9/2018 12:33 PM |
| 210 | Montpelier | 11/9/2018 12:09 PM |
| 211 | Barre City | 11/9/2018 9:26 AM |
| 212 | worcester | 11/9/2018 9:18 AM |
| 213 | Barre | 11/9/2018 8:34 AM |
| 214 | Worcester | 11/9/2018 6:50 AM |
| 215 | East Montpelier | 11/9/2018 6:05 AM |
| 216 | barre city | 11/9/2018 5:04 AM |
| 217 | Montpeleir | 11/9/2018 12:45 AM |
| 218 | East Montpelier | 11/8/2018 11:15 PM |
| 219 | Montpelier | 11/8/2018 10:18 PM |
| 220 | Northfield | 11/8/2018 8:52 PM |
| 221 | Montpelier | 11/8/2018 8:10 PM |
| 222 | barre | 11/8/2018 7:52 PM |
| 223 | Berlin | 11/8/2018 7:44 PM |
| 224 | east montpelier | 11/8/2018 7:26 PM |
| 225 | northfield | 11/8/2018 7:16 PM |
| 226 | Montpelier | 11/8/2018 7:01 PM |
| 227 | Montpelier | 11/8/2018 6:59 PM |
| 228 | Berlin | 11/8/2018 6:38 PM |
| 229 | Montpelier | 11/8/2018 6:06 PM |
| 230 | Northfield | 11/8/2018 5:48 PM |
| 231 | Northfield | 11/8/2018 5:30 PM |
| 232 | Calais | 11/8/2018 5:28 PM |
| 233 | Montpelier | 11/8/2018 2:38 PM |
| 234 | montpelier | 11/8/2018 1:29 PM |
| 235 | Montpelier | 11/8/2018 10:01 AM |
| 236 | Montpelier | 11/8/2018 9:54 AM |
| 237 | Montpelier | 11/8/2018 9:53 AM |
| 238 | Montpelier | 11/8/2018 7:13 AM |

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| | | |
|-----|--------------|--------------------|
| 239 | Montpelier | 11/7/2018 9:06 PM |
| 240 | montpelier | 11/7/2018 8:47 PM |
| 241 | Montpelier | 11/7/2018 7:37 PM |
| 242 | Montpelier | 11/7/2018 7:03 PM |
| 243 | Montpelier | 11/7/2018 6:24 PM |
| 244 | Williamstown | 11/7/2018 6:21 PM |
| 245 | Montpelier | 11/7/2018 5:56 PM |
| 246 | Barre | 10/26/2018 7:34 AM |
| 247 | Worcester | 10/25/2018 9:14 PM |
| 248 | Montpelier | 10/24/2018 8:52 PM |
| 249 | montpelier | 10/24/2018 8:10 PM |
| 250 | Montpelier | 10/24/2018 2:01 PM |
| 251 | Rutland | 10/24/2018 9:47 AM |

Q21 What is your age?

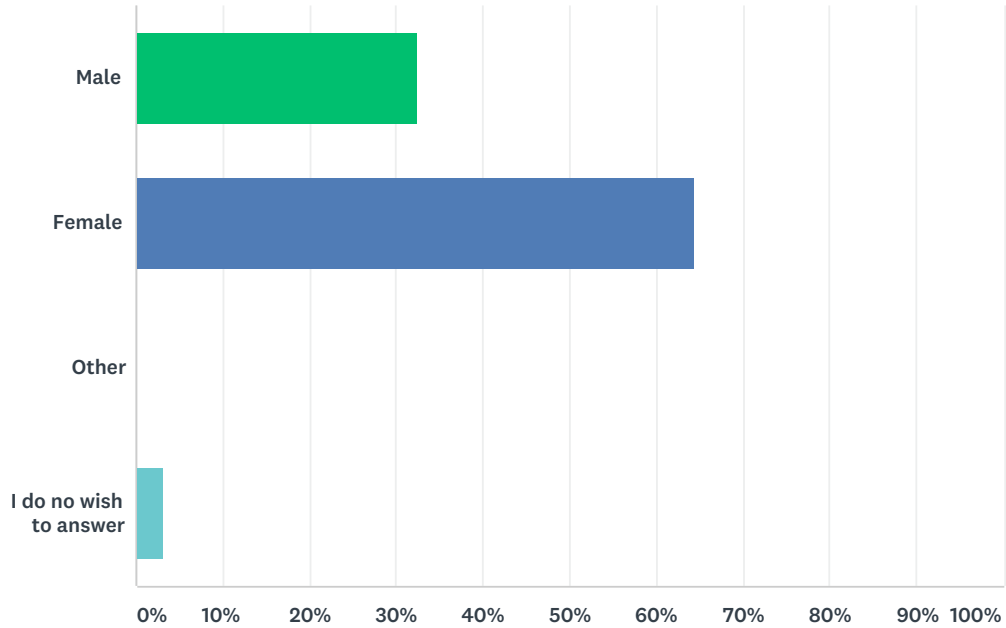
Answered: 251 Skipped: 19



| ANSWER CHOICES | RESPONSES | |
|-------------------------|-----------|------------|
| 18 - 24 years old | 0.40% | 1 |
| 25 - 34 years old | 4.78% | 12 |
| 35 - 44 years old | 5.58% | 14 |
| 45 - 54 years old | 9.96% | 25 |
| 55 - 64 years old | 19.52% | 49 |
| 65 - 74 years old | 25.50% | 64 |
| 75 - 84 years old | 22.71% | 57 |
| 85 - older | 11.55% | 29 |
| I do not wish to answer | 0.00% | 0 |
| TOTAL | | 251 |

Q22 What is your gender?

Answered: 250 Skipped: 20

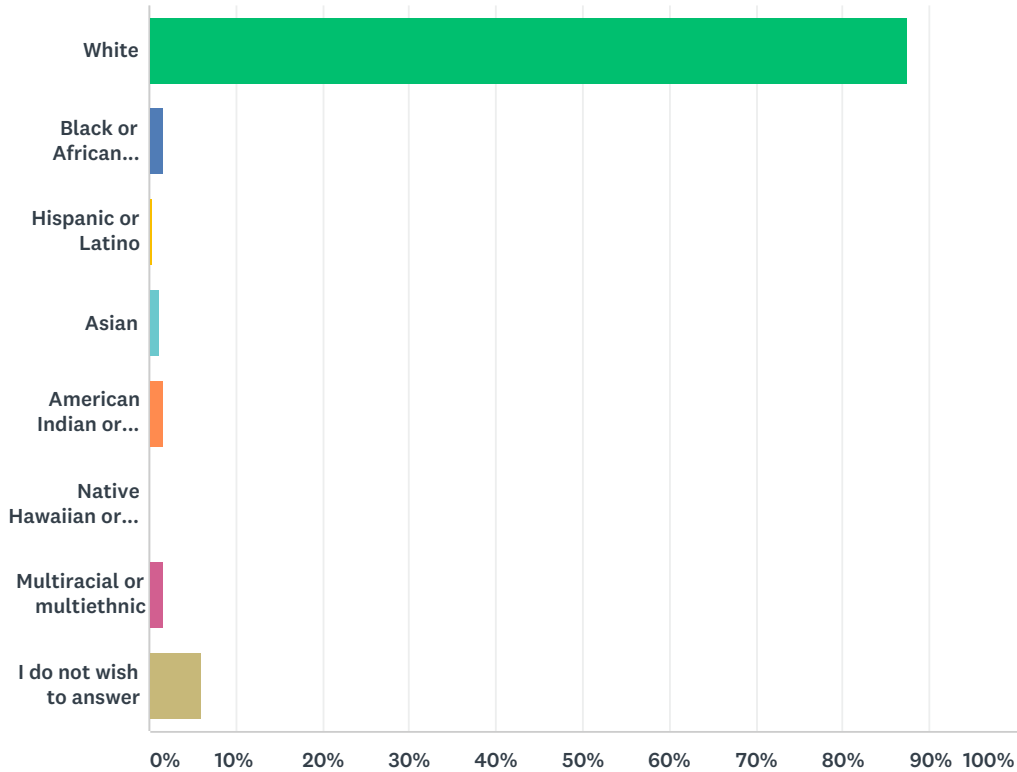


| ANSWER CHOICES | RESPONSES | |
|------------------------|-----------|------------|
| Male | 32.40% | 81 |
| Female | 64.40% | 161 |
| Other | 0.00% | 0 |
| I do no wish to answer | 3.20% | 8 |
| TOTAL | | 250 |

| # | FILL IN THE BLANK | DATE |
|---|-------------------------|------|
| | There are no responses. | |

Q23 What is your race or ethnicity?

Answered: 247 Skipped: 23



| ANSWER CHOICES | RESPONSES | |
|---|-----------|------------|
| White | 87.45% | 216 |
| Black or African American | 1.62% | 4 |
| Hispanic or Latino | 0.40% | 1 |
| Asian | 1.21% | 3 |
| American Indian or Alaska Native | 1.62% | 4 |
| Native Hawaiian or other Pacific Islander | 0.00% | 0 |
| Multiracial or multiethnic | 1.62% | 4 |
| I do not wish to answer | 6.07% | 15 |
| TOTAL | | 247 |

| # | SOME OTHER RACE OR ETHNICITY | DATE |
|---|------------------------------|--------------------|
| 1 | Caucasian. | 12/14/2018 9:27 PM |
| 2 | Lebonese | 12/3/2018 3:54 PM |
| 3 | Doesn't matter | 12/3/2018 12:13 PM |
| 4 | European | 11/8/2018 10:18 PM |