

Meeting Minutes

July 16, 2020 at 2:00 pm

Via GoToMeeting Online Meeting Platform

Present:

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| <input checked="" type="checkbox"/> Dan Currier, VTrans | <input checked="" type="checkbox"/> Jeanne Kern, CVCOA | <input checked="" type="checkbox"/> Jordan Posner, GMT |
| <input checked="" type="checkbox"/> Donna Gallagher, GMT | <input type="checkbox"/> Ursula Margazano,
Gifford | <input checked="" type="checkbox"/> Bonnie Waninger,
CVRPC |
| <input checked="" type="checkbox"/> Peter Johnke, VCIL | | |

Guests: Jackie Cassino, VTrans

Introductions

Hellos were shared.

Adjustments to the Agenda

None.

E & D Survey Results

Jackie Cassino from VTrans presented survey results and answered questions from REDPAC members. She provided a recap of the survey purpose and discussed lessons learned. Central VT had a 23% survey return rate. The number of surveys returned from Project Independent clients was low (7%).

Demographics: In Central VT, 55% of respondents lived in Barre City, Barre Town and Montpelier. Another 16% lived in Berlin, Northfield, and Waterbury. The aged 65-84 years demographic represented 60% of respondents.

Service characterization: 61% of respondents were net promoters of the service. Respondents characterized service strengths as timely and courteous. They characterized areas for strengthening as timeliness of ride confirmation, driver attitude, and location of and frequency of service.

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95% of respondents characterized service as meeting their needs fairly to extremely well overall. 64% reported GMT staff are always respectful. 92% said it was fairly to extremely easy to access GMT service. 71% of respondents use services a few times a month (29%), a few times a week (21%), or once every few months (21%).

Respondents expressed varied things that would make GMT transportation services easier to access.

Rider Input: The majority of respondents prefer to use volunteer driver services. 88% agreed or strongly agreed that GMT services is important to maintaining their health and well-being.

Action Resulting from the Survey: VTrans will request that E&D Committee follow-up with riders about their experiences

CVRPC Transportation Services

REDPAC Work Plan Introduction

Bonnie Waninger discussed the new VTrans approach to E&D Committees. She briefly reviewed work plan elements. REDPAC's "How to Add a New Partner 101" draft has been shared as a statewide resource.

Peter Johnke noted that he has Ticket to Ride information that may help frame text for the workplan. The REDPAC discussed participation by groups not engaged with REDPAC currently.

Paratransit Planning Grant

Waninger reviewed outcomes from the Transit 4 All planning grant. The Committee discussed implementation actions for the upcoming year for CVRPC assistance, including:

- Creating a "welcome packet" or Ride Guide for new riders/clients.
- Inventorying bus stop facilities (eventually paired with ridership needs).

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Microtransit Update

Dan Currier provided an update on progress and current implementation schedule. A Request for Proposals has been released. GMT will provide the trips and vehicles. Marketing and branding will occur in fall 2020. Service is anticipated to start in 2021.

VTrans will request E&D committee input on marketing and branding and request assistance with marketing the service.

REDPAC observed that the microtransit services may create inequity among urban and rural transit users.

Green Mountain Transit Update

Jordan Posner updated REDPAC on the grant application submitted by GMT. GMT requested \$56,000 more for Washington County than last year. Funding requested included \$15,000 for Free Wheelin' for senior meal access, \$15,000 for CVCOA Ticket to Ride program, and \$24,000 for E&D Ticket to Ride. Cash match remains the same as previous years. REDPAC requested that GMT engage REDPAC in "rejiggering" the budget this year.

Posner reported that ridership for May and June decreased by 70%, then increased by 20% for July. Ridership appears to be leveling off.

REDPAC discussed adult day services. Jeanne Kern noted that people are inquiring about potential use of the Morrisville site. Medicaid said the trip may not meet its requirements; it will only pay for high need miles, with limitations to go to a provider. Individuals can request a waiver, however, waivers are not granted very often.

Next Steps

The REDPAC scheduled its next meeting for September 30 at 2 pm. The agenda will include REDPAC member updates, review of a Ride Guide draft, and continued discussion of workplan development.

Adjourn

The meeting adjourned at 3:45 pm.